



HOTEL REGULATIONS

The management of FAROS Hotel highly appreciates your cooperation in adhering to these regulations, which are aimed at ensuring a peaceful and safe stay for our guests.

§ 1

- 1. Residential premises in the hotel, hereinafter referred to as "rooms", are rented out on a daily basis.
- 2. The check-in starts at 3:00 PM and ends at 11:00 AM the next day.
- 3. If the hotel guest has not specified the duration of their stay upon renting a room, it is assumed that the room has been rented for one day.

§ 2

- 1. Requests for extending the stay beyond the indicated period on the day of arrival should be reported to the reception by 9:00 AM on the day the room rental period expires.
- 2. The hotel will accommodate requests for extending the stay to the best of its ability.

§ 3

- 1. Hotel guests are not allowed to transfer the room to other persons, even if the rental period has not expired.
- 2. Unregistered persons may stay in the hotel room from 7:00 AM to 10:00 PM.
- 3. The hotel reserves the right to refuse accommodation to guests who have blatantly violated the regulations during previous stays, causing damage or disrupting the peace of other guests.

§ 4

- 1. The hotel provides services in accordance with its category. Any complaints regarding the quality of services should be reported to the reception promptly.
- 2. The hotel ensures conditions for full relaxation, safety, professional service, and room cleaning.

§ 5

- 1. Upon request, the hotel provides complimentary services to guests, such as providing information related to their stay and travel, wake-up calls, and safekeeping of money and valuables during the guest's stay.
- 2. The hotel is responsible for the loss or damage of items brought by guests, within the scope defined by the provisions of articles 846-849 of the Civil Code, unless otherwise agreed upon.
- 3. Guests should report any damage to the hotel reception immediately upon discovery.

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- 1. The hotel's liability for the loss or damage of money, valuable papers, valuables, or items of scientific or artistic value is limited if these items are not deposited in the hotel's safe deposit boxes.
- 2. In case of loss or damage of items deposited in the hotel's reception deposit boxes, the provisions of the Civil Code mentioned in §6 point 1 of this regulation apply.

§ 7

- 1. The hotel is not liable for damage to or loss of a guest's car or other vehicle.
- 2. The hotel is not responsible for any loss or damage to the guest's car or other vehicle.

- 1. Quiet hours are observed in the hotel from 10:00 PM to 6:00 AM the following day.
- 2. The behaviour of guests and individuals using the hotel's services should not disturb the peaceful stay of other guests. The hotel reserves the right to refuse further services to individuals who violate this rule.

§9

- 1. Each time a hotel guest leaves the room, they should ensure that the door is properly locked.
- 2. The hotel guest is financially liable for any damages or destruction of hotel property caused by them or their visitors.
- 3. Due to fire safety reasons, the use of heaters, electric irons, and similar devices not provided as room amenities is prohibited.
- **4.** Smoking is strictly prohibited in the hotel. Violation of this regulation will result in a charge of 500 PLN added to the guest's bill.

§ 10

Personal items left by departing guests in the hotel room will be sent to the address provided by the guest. If no such instructions are received, the hotel will store these items for 3 months before disposing of them.

Management of FAROS Hotel

WE WISH YOU A PLEASANT STAY AT FAROS HOTEL IN GDAŃSK



