

DEAR GUESTS

We warmly welcome you at Hotel Faros and wish you a pleasant stay and enjoyable time.

Your comfort is our priority, which is why our staff is at your disposal around the clock and will gladly provide you with comprehensive information and assistance in any situation.

We invite you to take advantage of the services offered by our hotel. In this guide, you will find a detailed description of them.

We sincerely hope that you will be satisfied with your stay at Hotel Faros. We would be honoured to welcome you back to our hospitable premises.

Management and Staff of the Hotel

» HOTEL SERVICES «



FIRST AID KIT

First Aid Kits are available at the reception desk.
Please contact the reception.



LUGGAGE

The luggage storage is located in the lobby.
Please contact the reception.



BAR/DRINK/CAFE

Open from 5:00 PM to 11:00 PM.



WAKE-UP CALL

Please contact the reception.



EXTRA BEDDING

Please contact the floor service or reception.



CHECK-IN / CHECK-OUT

Begins at 3:00 PM, ends at 11:00 AM.
If you plan to leave the hotel later or extend your stay, please contact the reception by 9:00 AM.



ELECTRICITY 220 V

For fire safety reasons, please refrain from using heaters, electric radiators, and other electrical devices.



COPY/PRINT/SCAN

Please contact the reception.



INTERNET

- High-speed internet connection
- free - ethernet cable is available at the reception
- Wireless internet - free
- password: hotelfaros.



CONFERENCES

We provide a conference room for up to 30 people. For detailed information, please contact the reception.



BABY CRIB

The hotel provides a baby crib, which will be delivered to your room upon request. Please contact the reception.



LAUNDRY

Please leave the laundry bag at the reception - service fee applies. Items dropped off before 9:00 AM will be returned on the same day.



EXTENDING YOUR STAY

For extending your stay, please contact the reception by 9:00 AM.



SEWING KIT

Please contact the reception.



SAFE

The hotel is not responsible for any damage or loss of money, valuables, documents, or items of scientific or artistic value left in the room. All valuable items should be deposited at the reception desk in the safe. Safe usage is complimentary.



CLEANING

Room cleaning takes place from 9:00 AM to 2:00 PM and upon guest request. If you wish to opt out of the service, please hang the "do not disturb" sign.



BIKES

Bike rentals are available upon request. For more information, please contact reception.



AIRPORT TRANSFER

Transfer is available upon prior request at the reception. Additional fee applies.



TAXI

Please contact the reception.



FIRE PROCEDURE

In case of noticing fire or smoke, please:

- Immediately notify the hotel staff, providing the room or location number and a description of the incident.
- Strictly follow the instructions of the hotel staff, who are appropriately trained.
- In the event of an evacuation order, use designated routes (a plan is available in the hallway or next to the room exit doors).
- Do not use elevators.



BREAKFAST

Served in the restaurant from 6:30 AM to 10:00 AM. If you are leaving the hotel before 6:30 AM, please contact the reception by 9:00 PM the previous day to order a breakfast pack.



RESTAURANT

The restaurant and bar offer delicious home-cooked meals and a relaxing atmosphere after a journey. Open daily from 5:00 PM to 10:30 PM.



ROOM LOCKING

Please ensure to securely lock the door to your hotel room during your stay as well as when leaving the room. Upon check-out, please leave the room key card at the reception.



IRONING

If you need to iron clothes, please contact the reception.

DEAR GUEST, WE KINDLY ASK YOU TO:

- Maintain quiet hours between 10:00 PM and 6:00 AM.
- Refrain from admitting guests from outside the hotel after 10:00 PM.

INTERNAL PHONE NUMBERS:



RECEPTION phone number 100



RESTAURANT phone number 120

- ROOMS 11–18 phone number 011–018
- ROOMS 101–111 phone number 101–111
- ROOMS 201–211 phone number 201–211