

DEAR GUESTS!

General Terms and Conditions of the Parking Agreement at Hotel Faros

§ 1 General Provisions

1. The parking lot at Hotel Faros is monitored, unguarded (the hotel does not provide security services for vehicles or items left in them).
2. Parking spaces are provided on the basis of a lease agreement. The lease of a space can be arranged on a daily or hourly basis.
3. Faros Sp. z o.o. is not liable for: theft, damage or destruction of the vehicle or its equipment, items left in the vehicle, damage caused by third parties, other parking lot users, random events, or force majeure. The above limitation does not apply to damage caused by Hotel employees.
4. Use of the parking lot is subject to a fee in accordance with the Hotel's current price list.
5. Parking fees are to be paid at the hotel reception before leaving the vehicle.
6. In the event of non-payment of the fee, the Hotel is entitled to charge an additional fee in the amount specified in the price list.
7. The Hotel may claim compensation in excess of the additional fee if the damage exceeds this amount.
8. Vehicle pickup must be done by presenting identification to the hotel reception staff for security purposes.
9. Any traffic-related damages that occur in the parking lot are covered under the mandatory third-party liability insurance of the liable party.
10. If a customer's vehicle blocks access to the parking lot, the Hotel has the right to tow the vehicle at the expense of the vehicle owner at the owner's expense.
11. The competent court for resolving any disputes arising from the parking agreement shall be the general court with jurisdiction over the hotel's registered office.

§ 2 Customer Obligations

1. The customer is obligated to:
 - a. park the vehicle in designated areas
 - b. secure the vehicle from unauthorized access and use available security systems
 - c. refrain from littering the parking area
 - d. do not leave the vehicle with the engine running, do not carry out repairs, refuelling, washing or other maintenance activities in the parking lot
 - e. do not bring in hazardous materials (flammable, explosive, corrosive)
 - f. comply with the hotel staff's instructions
 - g. truthfully complete the parking card.

§ 3 Conditions Regarding Additional Transport Service

1. Faros Sp. z o.o. provides an additional transport service to and from the airport, offering pickup for up to four passengers.
2. The hotel reserves the right to charge an additional fee according to the applicable tariff for transporting more passengers.

3. If a customer wishes to use the additional transport service to and from the airport, they are required to inform the hotel staff of the return flight's arrival time, the return flight number, or contact the hotel upon landing.
4. Faros Sp. z o.o. provides a service for storing valuable luggage or car keys, either for a fee or free of charge, depending on the nature and size of the luggage and the available storage space.
5. The retrieval of stored items requires presenting identification to the hotel reception staff for security purposes.

§ 4 Personal Data Processing

1. Given that the use of the parking lot may involve the processing of customers' personal data, please review the following information ("Personal Data"). The Data Controller is Faros Sp. z o.o. with its registered office in Gdańsk ("Hotel"). Personal Data is processed in compliance with appropriate security measures that meet legal requirements. Personal Data will be processed for the purposes of:
 - a. providing parking space rental services,
 - b. providing luggage storage services (if applicable),
 - c. providing transport services to or from the airport (if applicable),
 - d. conducting CCTV monitoring,
 - e. conducting complaint proceedings (if applicable).
2. Providing Personal Data is voluntary but may be necessary for the realization of selected processing purposes. Personal Data will only be stored for the period necessary for the proper implementation of the above purposes, and after their completion for the period required by obligations imposed on the data controller by law including (i) civil liability provisions for the proper performance of obligations by the parties, and (ii) tax regulations. Recipients of Personal Data may be appropriate hotel employees to the extent necessary to fulfill obligations related to the provision of services under the parking agreement.
3. The customer has the right to: access their Personal Data, correct them, delete them, restrict processing, transfer data, object to data processing due to the customer's particular situation or for direct marketing purposes, as well as withdraw consent to data processing at any time without affecting the legality of processing carried out before consent was withdrawn. To exercise these rights, the customer can send a message to: info@hotelfaros.pl. Contact details for the Hotel's Data Protection Officer: info@hotelfaros.pl, correspondence address: ul. Słowackiego 165, 80-298 Gdańsk. The legal basis for processing Personal Data is Article 6(1)(b), (c), and (f) of the GDPR.
4. If it is believed that there has been a breach of personal data protection regulations, the customer has the right to lodge a complaint with the supervisory authority, especially in the Member State of their habitual residence, their place of work, or the place of the alleged infringement.

§ 5 Additional Information for Consumers

1. The parking lot is managed by Faros Sp. z o.o. with its registered office in Gdańsk, 80-298 Gdańsk, ul. Słowackiego 165, phone: +48 58 670 47 05, District Court Gdańsk-Północ in Gdańsk, VII Commercial Division of the National Court Register, KRS number: 0000510598, VAT number: 5842735986.
2. The hotel does not provide a special procedure for handling consumer complaints. The hotel's liability towards consumers using the parking lot is based on applicable legal provisions, especially the Civil Code.
3. Any claims related to the parking agreement should be reported to the Hotel in writing or by email to info@hotelfaros.pl within the time limits and in the manner required by applicable law, in particular the provisions of the Civil Code.