



Kossak

H O T E L



COVID PROCEDURES

HOTEL KOSSAK KRAKÓW

The COVID 19 outbreak forced ALL of us to change our lifestyles, be more careful and strongly emphasize safety and preventative solutions.

All facilities of the Osti-Hoteles Group have been prepared in accordance with the applicable law, as well as health and safety requirements and based on the requirements of the Sanepid.

Below you will find a full range of solutions and restrictions. These are at a glance all the elements that make up the whole:

- changes in the range of meals served
- changes concerning cleaning of rooms and common areas
- guidelines for staff
- guidelines for guests
- changes in the organization of conferences and meetings
- changes in the functioning of the restaurant

All of our facilities have received and implemented security procedures and have committed themselves to comply with them.

- hand disinfection in common areas
- Improved air circulation technology
- disinfection of cards and keys
- protective screens at the reception
- disinfection of all objects in the room (remote controls, lamps, handles, irons)
- keeping a social distance
- high temperature towels and bed linen washing
- increased frequency of cleaning and disinfection

- staff safety training
- ensuring a steady supply of health care products
- disinfection box as necessary to collect used materials
- sanitary regime in Fines and Spa rooms
- express check out
- preferring non-contact forms of payment
- maintaining safety during meal preparation
- keeping the distance in the restaurant and lobby

Possessed safety certificates:

- Polish Tourist Organisation
- Introduced guidelines for the functioning of facilities during the Covid 19 epidemic in Poland. Ministry of Development in consultation with GIS 28.04.2020
- Hygienic certificate (air filters) of the National Institute of Public Health.
- Hygienic certificate (used in industrial dust extraction systems)
- Hygienic certificate (use in air conditioning and ventilation systems)
- Hygienic certificate (ventilation of public buildings)
- EC/EC Declaration of Conformity

