



COVID-19 PROCEDURES

HOTEL SENACKI

The COVID 19 outbreak forced ALL of us to change our lifestyles, be more careful and strongly emphasize safety and preventative solutions.

All facilities of the Osti-Hoteles Group have been prepared in accordance with the applicable law, as well as health and safety requirements and based on the requirements of the Sanepid.

Below you will find a full range of solutions and restrictions. These are at a glance all the elements that make up the whole:

- changes in the range of meals served
- changes concerning cleaning of rooms and common areas
- guidelines for staff
- guidelines for guests
- changes in the organization of conferences and meetings
- changes in the functioning of the restaurant

All of our facilities have received and implemented security procedures and have committed themselves to comply with them.

- hand disinfection in common areas
- Improved air circulation technology
- disinfection of cards and keys
- protective screens at the reception
- disinfection of all objects in the room (remote controls, lamps, handles, irons)
- keeping a social distance
- high temperature towels and bed linen washing
- increased frequency of cleaning and disinfection



- staff safety training
- ensuring a steady supply of health care products
- disinfection box as necessary to collect used materials
- sanitary regime in Fines and Spa rooms
- express check out
- preferring non-contact forms of payment
- maintaining safety during meal preparation
- keeping the distance in the restaurant and lobby

Possessed safety certificates:

- Polish Tourist Organisation
- Introduced guidelines for the functioning of facilities during the Covid 19 epidemic in Poland. Ministry of Development in consultation with GIS 28.04.2020
- Hygienic certificate (air filters) of the National Institute of Public Health.
- Hygienic certificate (used in industrial dust extraction systems)
- Hygienic certificate (use in air conditioning and ventilation systems)
- Hygienic certificate (ventilation of public buildings)
- EC/EC Declaration of Conformit

