



EXTRACT FROM MILA KAMIEŃ CLUB TERMS AND CONDITIONS FOR GUESTS

Welcome to the Mila Kamień Club. Thank you for reading and respecting our Terms and Conditions. This will help our staff ensure safe and undisturbed stay for all our Guests.

1. These Terms and Conditions apply to all Mila Kamień Club Guests (cabins, hotel rooms, camper and caravan places).
2. By checking in at the Mila Kamień Club for a short-term stay following a booking, the Guest accepts and undertakes to respect the provisions of these Terms and Conditions, BHP and fire regulations.
3. Cabins, hotel rooms, camper and caravan places are rented for individual nights.
4. A night at the Club includes stay from no earlier than 3pm on the date of arrival until 10:30pm on the following day.
5. Should a Club Guest wish to extend their stay beyond the dates indicated in their booking or on the day of arrival, they should notify the Reception no later than by 9am on the last day of originally booked stay at a cabins, hotel rooms, camper and caravan places.
6. Stay at The Club not agreed with the Reception, after the end of the hotel day on the last day of your stay, caused additional payment for the next day. and will not be able to extend your stay. No guarantee of extension of stay
7. A Club Guest may not transfer the cabins, hotel rooms or camper and caravan places to other persons even if the period for which a stay was paid for has not expired.
8. Visitors (persons not registered as Club Guests) may stay at a Guest's cabins, hotel rooms or camper and caravan places if the Reception is notified beforehand; should such stay occur between 22pm and 6am, the Visitor will be obliged to register as Guest and pay for their stay in accordance with a current price list for the rental of rooms.
9. The obligation of notification or registration of persons referred to in item 8 lies with the Guest hosting the Visitor in their room.
10. The Club is a recreational and uncategorized resort. The location of The Club in the forest and above the lake is associated with the periodic occurrence of insects.
11. The Club provides services in accordance with its standard. Should a Guest have any reservations as to the quality of services provided, they are kindly requested to report them to the Reception which will enable the Club to react promptly.
12. Smoking is strictly forbidden in rooms and cottages except for designated smoking areas. For smoking tobacco and electronic cigarettes in prohibited places there is a penalty of PLN 200 for each violation found.
13. The Club has an obligatory quiet period: from 10pm until 6am
 - a. in the hotel and cottage part from 10pm until 6am
 - b. In the restaurant part from 11:30pm until 6:00.
14. Guests and other persons using Club services should behave in a way not interfering with other Guests' peaceful stay. The Club may refuse to continue providing services to a person violating the rule above. The Club reserves the right to refuse accommodation and provide services to people:
 - a. under the visible influence of alcohol or drugs
 - b. that behave aggressively, in a manner generally considered vulgar.
15. A Guest should notify the Club Reception of any damage immediately after such damage is discovered. The Club will remove any inconveniences as quickly as possible.

16. A Guest is fully liable for any damage or destruction of Club technical equipment up to the value of such equipment purchase or full repair of damages. The above applies to any damages or losses caused to the substance of buildings, green areas or any part of Club infrastructure.
17. Parents are materially responsible for the damage and destruction caused by children.
18. Should one notice a fire or any other danger, they shall notify the Club staff immediately and proceed to an emergency exit.
19. The Club staff will be responsible for evacuation until the Fire Service arrives. In the Club, 2 collection points have been designated: on the beach and in the parking lot at the Reception Desk. Please familiarize yourself with the collection points marked on the Mila Kamień Club map.
20. For fire safety reasons it is forbidden to use electrical equipment and other equipment and items that do not constitute room equipment in the rooms if these could constitute a fire hazard.
21. For the safety reasons it is forbidden to barbecue on the terraces of cottages. Barbecue is allowed at a distance of at least 2 m from the cottage. Grilled ash should be poured into a special, marked crate, located next to trash containers.
22. Cottage Guests should take out rubbish to a central waste disposal location as marked during their stay. Waste segregation is obligatory.
23. Parking motor vehicles outside the parking zones is not allowed. For leaving the motor vehicle in an unacceptable place, an additional fee of PLN 500 per day will be charged.
24. Owners of motor vehicles are obliged to pay a parking fee according to the price list and to comply with the regulations, which are available at the Reception. A parking card or a parking ticket entitles you to use the parking space. Losing a parking ticket and / or parking card should be reported at the Reception and is associated with a fee of PLN 150.00. The vehicle may leave the Klub Mila Kamień only after paying the parking fee.
25. The stay of animals in The Club is payed 15 PLN per day and must be registered at the latest on the day of the check-in at the reception. Animals staying in the Club must be kept on a leash. Dogs over 20 kg of weight must be additionally secured with a muzzle. It is forbidden to bring animals to the beach area and the swimming pool complex.
26. Animal owners are obliged to clean after their pets.
27. No-reporting the stay of an animal at Klub Mila Kamień is connected with the automatic calculation of a one-off additional fee in the amount of 300 PLN.
28. The Club has a beach with access to water, outdoor pools and a jacuzzi. Swimming in these places takes place without lifeguards supervision and at your own risk. Parents are fully responsible for their children. Detailed regulations on the use of the beach and the swimming pool complex are located in their immediate vicinity in a visible places.
29. At the Mila Kamień Club, it is allowed to smoke bonfires only in designated places. The cost of organizing an outbreak (2 hours) is 100 PLN (the price includes 1 wheelbarrow, kindling and focal forks). Pre-booking at the Mila Kamień Club Reception is required.
30. The Club is not responsible for the inconvenience caused by reasons beyond its control, for example power or water outages or lack of TV or Wi-Fi signal, etc.
31. The Club is not liable for damages to persons and property caused by Guests' failure to respect these Terms and Conditions, BHP and fire regulations.