

PROMOTION TERMS AND CONDITIONS

“Birthday Ticket for 1 PLN”

§1. General Provisions

1. These Terms and Conditions of the “**Birthday Ticket for 1 PLN**” Promotion (hereinafter referred to as the “Terms and Conditions”) set out the rules governing the promotion under the name “**Birthday Ticket for 1 PLN**” (hereinafter referred to as the “Promotion”).
2. The organizer of the Promotion is **Bukowińskie Towarzystwo Geotermalne Sp. z o.o.**, with its registered office in Bukowina Tatrzańska (34-530), ul. Sportowa 22, entered into the National Court Register under KRS number 0000133262, in the Register of Entrepreneurs maintained by the District Court for Kraków–Śródmieście in Kraków, 12th Commercial Division of the National Court Register (hereinafter referred to as the “Organizer”).
3. The content of these Terms and Conditions is available at the BUKOVINA Thermal Baths (hereinafter referred to as the “Facility”). The Promotion is valid on the premises of the Facility during its opening hours.
4. The purpose of the Promotion is to provide access to services offered by the Organizer. Participation in the Promotion is voluntary.
5. Prior to visiting the Facility, customers are required to verify the current opening hours and information regarding any technical maintenance breaks at the Facility. Such information is available at: www.termybukovina.pl.

§2. Subject of the Promotion

1. The subject of the Promotion is the opportunity to purchase an admission ticket to the Facility for 3-hour or 3.5-hour access (depending on the current price list and season) to the swimming pools at the price of PLN 1.00 (in words: one Polish zloty) (hereinafter referred to as the “Birthday Ticket”).
2. The price of the Birthday Ticket includes access to all attractions available under a standard 3-hour or 3.5-hour admission ticket (depending on the current price list and season), excluding the sauna zone. The sauna zone is available only to persons over 18 years of age and is subject to an additional fee in accordance with the applicable price list.
3. The Promotion is valid from 16.03.2026 until further notice. The Promotion may be withdrawn by publishing relevant information at the Facility and on the website www.termybukovina.pl.

§3. Participation Conditions

1. The Promotion is available to a natural person who:
 - a) celebrates their birthday on the date of purchase of the Birthday Ticket;
 - b) purchases the ticket in person at the Facility's ticket office;
 - c) presents a valid photo identification document confirming their date of birth.
2. The Birthday Ticket may be purchased and used exclusively on the eligible person's birthday. The Promotion is valid only for Birthday Tickets purchased at the Facility's ticket office.
3. The Birthday Ticket does not entitle the holder to enter the Facility during special events, such as "Pool Night" events or other events for which dedicated tickets are issued.
4. Accepted identification documents include, in particular: a national ID card, passport, school ID card, or student ID card.
5. Each natural person is entitled to one Birthday Ticket per calendar year in connection with their birthday.
6. By participating in the Promotion, the participant declares that they have read and understood these Terms and Conditions, the General Terms and Conditions, and all other regulations applicable at the Facility, accept their provisions, and participate in the Promotion voluntarily.

§4. Rules for Using the Birthday Ticket

1. The Birthday Ticket is valid exclusively on the date of its purchase and shall expire upon the closing of the Facility on that day.
2. The Birthday Ticket is single-use and may not be transferred to third parties.
3. All attractions must be used in accordance with the rules and regulations applicable within the Facility.

§5. Limitations

1. The Promotion cannot be combined with other promotions, discounts, or special offers of the Organizer.
2. The Birthday Ticket is not redeemable for cash or any other monetary equivalent and is non-refundable, subject to mandatory provisions of applicable law.

§7. Amendments to the Terms and Conditions

1. The Organizer reserves the right to amend these Terms and Conditions solely for valid reasons, in particular in the event of changes in applicable law or changes in the operating rules of the Facility, provided that such amendments shall not infringe upon rights acquired by participants of the Promotion.

§8. GDPR Information Clause

1. The controller of the personal data of Promotion participants is **Bukowiańskie Towarzystwo Geotermalne Sp. z o.o.**, entered into the National Court Register under KRS number 0000133262, in the Register of Entrepreneurs maintained by the District Court for Kraków-Śródmieście in Kraków, 12th Commercial Division of the National Court Register, with its registered office in Bukowina Tatrzańska (34-530), ul. Sportowa 22 (hereinafter referred to as the "Controller").
2. Personal data are processed solely for the purpose of conducting the Promotion and fulfilling the legal obligations incumbent upon the Controller.
3. The scope of processed data includes only the data necessary to verify eligibility for the Promotion; the Controller does not copy or retain identity documents.
4. Data subjects are entitled to the rights provided under the GDPR, including the right of access to their data, the right to rectification, and the right to lodge a complaint with the President of the Personal Data Protection Office (UODO).
5. Provision of personal data is voluntary; however, it is necessary in order to participate in the Promotion.

§9. Final Provisions

1. These Terms and Conditions of the Promotion constitute the sole document defining the rules of the Promotion. Any content included in promotional or advertising materials related to the Promotion is for informational purposes only.
2. Participation in the Promotion constitutes simultaneous acceptance of the provisions of these Terms and Conditions of the Promotion.
3. Matters not regulated by these Terms and Conditions shall be governed by the provisions of the Civil Code and other generally applicable laws of the Republic of Poland.
4. These Terms and Conditions shall come into effect on 16.03.2026.