

REGULAMIN PROMOCJI **JEDEN BILET DWIE ATRAKCJE** **GUBAŁÓWKA + TERMY BUKOVINA**

(Zwany Dalej Regulaminem)

1. As the part of "One ticket two attractions" promotion (hereinafter referred to as "the Promotion"), we offer a "Combined Ticket" entitling to two attractions in a promotional price: a 3-hour stay in Bukovina Thermal Baths and Gubałówka cable railway ride up and down.
2. The promotion is organised by Bukowińskie Towarzystwo Geotermalne Sp. z o.o. with the head office in Bukovina Tatrzańska and Polskie Koleje Linowe S.A. with the head office in Zakopane.
Before entering Bukovina Thermal Baths and before the cable railway ride to Gubałówka please read these Regulations, the regulations applicable at the Bukovina Thermal Baths as well as the regulations of PKL: TERMS AND CONDITIONS OF ONLINE SALES OF OTHER CENTERS (EXCLUDING KASPROWY WIERCH)" The regulations are available at www.pkl.pl. The above-mentioned regulations govern the rules of using the facilities covered by this Promotion, and include, among others, detailed information on data identifying the companies providing the services under the Promotion, as well as on the applied procedure of dealing with the complaints and returns.
3. The Promotion runs from 21.12.2019 to 01.03.2020, except for technical breaks.
4. The services provided on the basis of "Combined Ticket" can be used in the following way:
 - a. for the ride to Gubałówka - only at the day indicated on the ticket
 - b. for the admission to Bukovina Thermals without sauna zone, at any time during the Promotion term.
5. The order of using the services provided on the basis of the Combined Ticket is arbitrary. The refund will only be applicable if the unused ticket is returned no later than 24 hours before the planned ride. On the day of the ride or after the use of one of the services, the Combined Ticket is not refundable, except for the terms set in point 8.
6. The price of the Combined Ticket during the high season (21.12.2019 – 01.03.2020) is:
PLN 89.00 – standard ticket;
PLN 64.00 – discount ticket
The following persons are entitled for the discount ticket:
 - Children up to 10 years old - without showing ID
 - Children and school children with valid school ID.
 - Students up to the age of 26 with valid Polish Student ID, ISIC ID card, and EURO 26 card.
 - Adults over 65 years of age with a document confirming their age.
7. The Combined Tickets can be purchased directly at the Customer Services Offices and Bukovina Thermal Baths ticket offices and in Polskie Koleje Liniowe S.A., online on the websites of both companies and at the PKL S.A. ticket machines.
8. The use of both transactions offered as the part of this Promotion, it is possible only with purchased combined ticket and shown at the entrance to the object and - in case of purchased concessionary ticket - a valid document confirming the entitlement to the discount must be shown.



9. An exception from the regulation described in point 4, is the situation when:
The cableway to Kasprowy Wierch is closed on the day and time indicated on the ticket. The refund applies only to the part of the ticket price, which applies to the Kasprowy Wierch cableway. The refund is possible
- For any ticket purchased at www.pkl.pl, the refund is processed directly at the online store.
 - For any tickets purchased at the PKL S.A. Customer Service Offices and PKL S.A. ticket machines refunds are processed by PKL S.A. Customer Services Offices: BOK Gubałówka at the lower station KTL Gubałówka Zakopane
 - For the tickets purchased at BUKOVINA Thermal Baths Customer Service Points and at www.termabukovina.pl, the refund is processed by the BUKOVINA Thermal Baths Customer Service Point.
 - If the cable line to Kasprowy Wierch does not operate, a customer will be partly reimbursed an unused fare and can use an entry ticket to Termy BUKOVINA.
 - A detailed return price list is available at PKL S.A. Customer Service and at BUKOVINA Thermal Baths Customer Service Point, Bukovina Tatrzńska ul. Sportowa 22
 - The refund of the amount due for the unused service can only be processed after submitting the relevant document (receipt, invoice) received when the ticket was purchased.
10. In the event of any discrepancies between the provisions of these Regulations and Regulations of other Regulations, indicated in point 2, the provisions of this Regulation shall prevail.
11. The entrance to the saunas at Bukovina Thermal Baths, as well as the use of other paid attractions offered at Bukovina Thermal Baths, require a separate payment in accordance with the price list.
12. Exceeding the time during the stay at the Bukovina Thermal Baths results in an additional fee in accordance with the price list.
- Discounts and promotions are not cumulative and they cannot be combined.

PKL S.A. - Polskie Koleje Liniowe - Polish Cable Railways

