

POOL & WELLNESS AREA REGULATIONS

Bonifacio Spa & Sport Resort

To ensure a safe and relaxing experience for all Guests, we kindly ask you to follow the guidelines below while using the Pool and Wellness Area.

1. General Information

- Before entering the Pool and Wellness Area and using any of its facilities, Guests are kindly requested to read and follow these guidelines.
- For your safety, the pools may be used only when a lifeguard is on duty. Please follow all instructions given by the lifeguard.
- The Wellness Area located on the upper floor is available exclusively for Guests aged 16 and over.
- For safety reasons, the number of Guests using the pool area is limited:
 - maximum 35 persons in the indoor Pool & Wellness Area
 - maximum 4 swimmers per lane in the outdoor sports pool
- Access to the facility is granted to hotel Guests and holders of a valid membership pass.

2. Hygiene & Safety

- To maintain a comfortable environment for all Guests, please:
 - take a thorough shower before entering the pool area
 - wash your entire body with soap
 - rinse your feet in the footbath before entering the pool hall
 - respect the designated footwear and barefoot zones
 - disinfect your hands when entering the facility
- Please maintain a minimum distance of 2 meters in common areas such as:
 - changing rooms
 - lockers
 - toilets
 - showers
 - footbath areas
- For smaller pools and jacuzzis where distancing may not be possible, we recommend that they be used individually or by Guests staying in the same room.
- Both the Pool Area and the Wellness Area are wet zones. Floors may be slippery, therefore please walk carefully. The hotel cannot be held responsible for injuries caused by slipping.

3. Sauna Guidelines

- When using the sauna, please observe the following:
 - observe the maximum capacity
 - saunas should be used barefoot
 - clothing and swimwear are not permitted (please use a towel)
 - sauna doors should remain closed to maintain proper temperature

4. Pool Rules

For the comfort and safety of all Guests, the following rules apply:

- Entry is not permitted to persons:
 - under the influence of alcohol or other intoxicating substances
 - showing symptoms of infectious diseases
 - with visible skin infections or open wounds
- Children under 12 years of age must be supervised by an adult at all times.
- The outdoor sports pool is intended only for Guests who are able to swim.
- Smoking, alcohol consumption and the use of intoxicating substances are strictly prohibited within the pool area.
- Food and beverages may not be brought into the indoor pool area or sports pool area.

5. Please Do Not

- For safety reasons, the following are not permitted:
 - leaving children under 12 unattended
 - running around the pool area
 - jumping or diving into the water (except during organized swimming training)
 - bringing glass objects into the pool area
 - swimming while wearing prescription glasses or contact lenses
 - bringing sharp objects into the water (e.g. watches, bracelets or jewellery)
 - disturbing other swimmers
 - bringing animals into the facility
- The hotel management is not responsible for valuables left in changing rooms, lockers or pool areas.
- Guests are responsible for any damage caused to the facility.
- Parents or legal guardians are responsible for damage caused by minors.

6. Emergency Procedures

In the event of an emergency indicated by an ALARM SIGNAL (continuous whistle or siren) and an announcement, all Guests must immediately leave the pool and recreation areas and follow the designated evacuation routes.

7. Jacuzzi Guidelines

- Before using the jacuzzi, please observe the following rules:
 - shower thoroughly with soap before entering
 - remove pool footwear before entering the jacuzzi
 - use the jacuzzi only if you feel well and have no medical conditions
- Guests with cardiovascular, respiratory, neurological or gastrointestinal conditions, as well as pregnant women, should use the jacuzzi with caution and preferably consult a doctor beforehand.
- Children under 12 may use the indoor jacuzzi only under adult supervision.
- Entry and exit must be made using the steps only.
- Guests exiting the jacuzzi have the right of way.

8. Jacuzzi Safety Rules

- maximum 5 persons may use the jacuzzi at one time
- recommended maximum stay: 15 minutes
- jacuzzi should be used in a seated position only
- Please report any issues or concerns immediately to the lifeguard on duty.

9. While Using the Jacuzzi It Is Not Allowed To:

- endanger your own safety or that of other Guests
- enter or exit the jacuzzi in any way other than using the steps
- use the jacuzzi when the massage or aeration system is turned off
- jump into the jacuzzi or push other Guests
- bring chemicals or products such as shampoos, oils or bath salts
- stand in the jacuzzi
- submerge your head or face
- tamper with jets or controls
- splash water out of the jacuzzi