



HOW DO WE COMPLY WITH THE PRINCIPLES OF PROTECTION BY COVERING COVID-19

HOTEL

- 1 At the entrance there is a container with disinfectant
- 2 Special check-in area (adequate distance between guests and employee reception, disposable gloves available, disinfectant)
- 3 At the reception we have introduced safety zones to keep you safe the gap between our guests and employees
- 4 At the reception we provide telephone numbers to epidemiological station and nearest doctor.
- 5 Disinfection is carried out every regularly in the hotel public areas rooms (door handles, table tops, buttons in elevators)
- 6 Hotel employees are required to disinfect hands and service rooms
- 7 All rooms are regularly ventilated and all surfaces disinfected after departure
- 8 All door handles for rooms occupied by guests are disinfected
- 9 Bedding and towels are washed at a minimum temperature of 60 ° C
- 10 Room keys are disinfected daily
- 11 For settlements, we suggest paying by credit card or bank transfer
- 12 Workers with cold symptoms are not allowed to work

FOOD & BEVERAGE

- 1 All deliveries to the hotel are left in front of the building to minimize personnel contact with suppliers
- 2 All meals are prepared according to the highest hygiene standards.
- 3 Chefs work in gloves and masks
- 4 Surface disinfection is carried out at all gastronomic points
- 5 Workers with cold symptoms are not allowed to work
- 6 We advise you to pay by credit card for billing

SPA

- 1 At the entrance to the SPA there is a container with disinfectant
- 2 In the SPA Reception area, guests keep a safe distance between themselves (marked lines on the floor)
- 3 Employees of the SPA Institute work in masks and gloves
- 4 Each office after being left by the guest is disinfected, and all instruments sterilized
- 5 All offices are regularly ventilated
- 6 Employees with cold symptoms are not allowed to work

IN ALL POINTS WE WELCOME YOU AND FAREWELL WITH HONEST SMILE :)