



ETIQUETTE AT REGATTA SPA

In order to provide you with an atmosphere of comfort and relaxation, we have created a list of rules that

we've put together on the Regatta Spa label.

We would appreciate your cooperation in complying with them.

Regatta Spa is open Monday through Friday from 9 a. m. to 10 p. m. , Saturday from 9 a. m. to 9 p. m. and Sunday from 9 a. m. to 8 p. m.

Please arrive 15 minutes prior to the start of your treatment to allow time to change, completing a consultation card and providing information about your condition and talking to a therapist.

In case of lateness the treatment will be shortened without the possibility of prolonging it or receiving a discount in order to ensure that the next guests can start their treatments on time.

If you want to take full advantage of the attractions in our Spa, we recommend arrive one hour early.

We recommend booking treatments a few days before their scheduled date.

If you do not book in advance, we cannot guarantee the treatment.

We do our best to make the time spent in our Spa a true relaxation for body and mind. For your comfort, we ask that you do not bring or mute your cell phones and that you keep your conversations down.

Hotel guests are kindly requested to come to the Spa wearing a bathrobe, which are at your disposal in hotel rooms. Guests outside the hotel will receive a comfortable bathrobe at the Spa reception, disposable footwear and a towel.

To ensure that the body is fully prepared for the beneficial effects of cosmetics, before treatments we recommend a short shower.

If you have concerns or questions about the treatment, you can at any time ask your therapist for clarification. Please do not hesitate to inform your therapist of your preferences or concerns. We are available to answer any questions.

We respect your privacy. This is why we offer disposable underwear for body treatments. During the massage, only the part of the body being massaged is exposed.

We do not recommend eating heavy meals before rituals and massages.

Alcohol is not served at Regatta Spa - it is strictly prohibited. Regatta Spa reserves the right to refuse to provide a treatment if the Guest is under the influence of alcohol, drugs or other stimulants.

In cases of inappropriate behavior (sexual propositions, aggression, etc.) Regatta Spa reserves the right to discontinue the treatment and charge the Guest the full amount for this treatment.

Children over the age of 16 may use Regatta Spa services with the consent or in the presence of their Guardians. Payment for the treatments performed can be made in cash or by credit card.

Hotel guests can add a stay at the Regatta Spa to their room bill once hotel credit is opened, which is when you submit your credit card for pre-authorization.

When redeeming an invitation or a discount coupon, please ask in advance to inform our staff.

Tipping at our Spa is a voluntary expression of appreciation for exceptional service and is not added to the price of service.

Thank you, Regatta Spa Staff