

REGULATIONS REGARDING THE PRESENCE OF ANIMALS ON THE PREMISES OF THE HOTEL



REGULATIONS REGARDING THE PRESENCE OF ANIMALS ON THE PREMISES OF THE HOTEL

Hotel*Skalny, to which the Regulations apply, is owned by the WO-MA Sp. z o. o. with its office in Nowy Targ (34-400), Szewska Street 8.**

Regulations constitute the basis for the presence of animals on the premises of WO-MA Sp. z o. o.

CONDITIONS OF ADMISSION

1. The basic condition for accepting pets at the Hotel is to notify about arriving with an animal at the time of making the reservation, before arrival. It is necessary for the staff to confirm if it is possible, as the Hotel offers limited number of rooms designated to host guests with pets.

2. Only domestic animals are allowed to stay in the Hotel. Concerning the safety of all Guests and other animals staying on the premises, the Hotel does not accept breeds considered aggressive by the Polish law, or any animals aggressive towards other animals and/or people. In particular, the Hotel reserves the right to refuse to host animals commonly considered dangerous or aggressive, including reptiles, arachnids and dogs of the following breeds: American pit bull terrier, Majorca dog, American bulldog, Argentinian dog, Canary dog, Tosa, Rottweiler, Akbash dog, Anatolian Karabash, Moscow guard dog, Caucasian shepherd (Regulation of the Minister of Internal Affairs and Administration of April 28, 2003 regarding the list of dog breeds recognized as aggressive).

3. If the guest fails to inform the Hotel in advance about a pet they will be arriving with, hotel staff may refuse to allow the animal to stay and/or refuse to provide a room.

4. In situations when for legitimate reasons the Hotel refuses to accommodate guest with pet, also the advance payment will not be refunded.

5. Pets can be accommodated on condition of having their health booklets, certificate of up-to-date vaccinations and confirmation of deworming.

6. For safety reasons, every animal should have a leash, a collar/harness, a muzzle and (depending if the species requires it) a cage.

7. Pets are allowed only in designated areas, but in particular it is prohibited to bring animals to the swimming pool, restaurant, playroom or playground.

FEE

1. The fee is 80 PLN per day per one animal.

NOISE AND DISTURBANCES

1. Animals staying at the Hotel must not disturb other guests. Please ensure that your pet does not create noise, especially during the night.
2. In the event of repeated complaints from other Guests, the Hotel reserves the right to remove the animal from the facility at the expense of its owner.

3. If hotel staff have reasonable suspicions that an animal left in the room is disrupting peace, damaging the Hotel property, or could pose a threat to themselves or other guests, the Hotel Management will try to contact the owner in order to solve the problem. If the contact is impossible, the Hotel reserves the right to enter the room, also with possible assistance from relevant services, and remove the animal. All costs incurred from these actions will be covered by the pet owner.

HYGIENE AND CLEANLINESS

1. The owner of the animal is responsible for the cleanliness after their pet - in the room, in common areas, as well as in the area surrounding the Hotel. Please clean up after your pet. Dog owners are obliged to clean up any waste left by dogs on the premises and in the surroundings of the hotel.

2. Please do not allow dogs to lie on beds and sofas.

3. Cat owners must have a litter box with litter and empty it daily into a plastic bag, which they will then dispose of into a container indicated by the staff.

4. Cleaning of the room where an animal stays occurs only in the presence of the owner. Please contact the reception to schedule the cleaning time.

LIABILITY

1. The owner is responsible for any damages and contamination caused by their animal and is obligated to cover all costs associated with removal or repair.

2. All damages to the Hotel property or other guests property caused by an animal will be assessed by the Hotel Management and the costs will be borne by the pet owner.

3. All animals must remain under the supervision of their owners throughout their stay at the Hotel premises. If needed, it is possible to hire a pet sitter – contact information is available at the reception.

4. Dogs must be walked on a leash, in a muzzle and under the supervision of the owner or an authorized person.