



SPA RULES AND REGULATIONS

1. Please arrive wearing a bathrobe and slippers, that are left for you in your room.
2. The basis for performing the procedure is completing the survey.
3. Please arrive 10 minutes prior to your appointment time.
4. Prior to the treatment each Guest will receive undergarments and disposable underwear suitable for a chosen treatment.
5. Men should shave before a facial treatment.
6. Spa treatments are available to persons 16 years of age or older.
7. Please leave your jewellery and cell phone in your room.
8. Please leave your children supervised by an adult outside the Spa zone.
9. In the interests of your health, please do not conceal any information about your medical history and medical conditions or pregnancy during a pre treatment consultation.
10. Should you wish to cancel your spa appointments, please notify the Spa by 6:00 p.m. the day prior to the scheduled appointment.
11. An appointment canceled after 6:00 p.m. the day prior to the scheduled appointment or a missed appointment is subject to a charge (30% of the treatment value).
12. It is prohibited to smoke or consume alcohol on the Spa premises.
13. The Spa staff is not responsible for any valuable items left at the Spa.
14. An employee has the right to refuse to perform the treatment should there be any contraindications.
15. The Spa manager reserves the right to terminate the treatment should a member of staff encounter inappropriate behavior of the Guest (aggression, unambiguous proposal).
16. Aries Spa reserves the right to amend its offer and opening hours.
17. Spa Rules & Regulations is available at the reception.

