



## ARIES HOTEL & SPA WISŁA WELLNESS ZONE RULES AND REGULATIONS

Dear Guests,

Our intention is to make the Wellness Zone at the Aries Hotel & Spa Wisła a place of relaxation and rest. Please carefully read and comply with the following rules.

1. By purchasing access to the Wellness Zone, as well as by making use of its services, Guests declare that they accept the following rules and regulations, as well as declare that they do not have any health restrictions for using the services.
2. The Wellness Zone is open to hotel Guests as well as those who have purchased an access pass, allowing for a set number of entrances during set periods of time.
3. The Wellness Zone is open every day from 8:00 a.m. to 10:00 p.m.
4. Guests who are below the age of 12 may enter the Wellness Zone only under the supervision of their legal guardians.
5. Children wearing diapers must wear diapers dedicated for bathing.
6. Bringing inflatable devices and toys, i.e.: mattresses or plastic boats, is not allowed.
7. Only Guests over the age of 18 may enter the Sauna Area.
8. Smoking is forbidden in the Wellness Zone, as bringing alcohol beverages and other beverages in glass, paper, or plastic containers. It is also forbidden to consume drugs.
9. Entrance to the Wellness Zone is forbidden for people under the influence of alcohol or drugs.
10. The following are forbidden in the Wellness Zone: sharp or dangerous objects, animals, eating food, diving, as well as pushing people into the water.
11. Persons under the influence of alcohol or drugs are not permitted to enter the Wellness Zone.
12. The actions of Guests of the Wellness Zone may not be bothersome or interfere with other Guests.
13. The Wellness Zone is a place of quiet, order and cleanliness. Guests who do not respect or grossly violate the rules and in particular the principles described in paragraphs 8 and 9, will be asked to leave.
14. Persons who were asked to leave the Wellness Zone due to rules violation are not entitled to a refund of their entrance fees.
15. Before entering the Wellness Zone, Guests are required to change shoes, as well as use the locker room and leave their outerwear with shoes outside. Guests using the Wellness Zone should be dressed in a bathing suit and appropriate footwear. For health reasons, the management of the Aries Hotel & Spa Wisła suggest that Guests use saunas without exterior clothing (does not apply to the steam sauna). Guests should take a shower before entering the pool or hot tub.
16. The Hotel is not responsible for the items, especially those of high value, that are lost or have gone missing due to theft.
17. Compliance with the Rules and Regulations is monitored by employees of the Wellness Zone.
18. Aries Hotel & Spa Wisła is not liable for accidents that occurred as a result of failure to comply with the regulations, or the violation of its rules.
19. Aries Hotel & Spa Wisła has the right to refuse to pay compensation in the case that, at the time of an accident, Guests were under the influence of alcohol and other drugs.
20. Complaints should be submitted directly to the manager of the Wellness Zone at the spa reception desk.
21. The Sauna Area is an integral part of the Wellness Zone, and is subject to the Aries Hotel & Spa Wisła Wellness Zone Rules and Regulations, as well as the Sauna Area Rules and Regulations.

Wellness Zone Management