



ARIES HOTEL & SPA WISŁA RULES AND REGULATIONS

§1

1. The Guest determines the duration of his/her stay at the hotel, should he/she fail to specify the duration of his/her stay, it is assumed that the room has been rented for one night.
2. Check-in time starts at 4:00 p.m. on the first day of the Guest's stay and check-out is before 11:00 p.m.
3. Full payment for the stay is required upon check-in.
4. Should the Guest wish to extend his/her stay, he/she must notify the Reception Desk before 10:00 a.m. on the date of check-out.
5. The hotel reserves the right to refuse to extend the Guest's stay in the event of failure to pay the full payment for the current period of stay.

§2

1. At the Guest's request, the following services are provided free of charge:
 - storage of items brought to the hotel
 - wake-up call at a specified time
 - providing information related to stay and travel
 - daily change of towels and other hotel linen.

§3

1. When leaving the room, the Guest is asked to ensure that the door, windows and balcony doors are locked.

§4

1. Persons not registered at the hotel may stay in the hotel room from 7:00 a.m. until 10:00 p.m.
2. The Guest may not transfer the room to third parties, even if the period for which he/she paid the fare for the stay has not expired.

§5

1. Hotel quiet time is from 10:00 p.m. until 7:00 a.m.
2. The persons staying at the hotel should behave properly, not disturbing the peace of other Guests. The hotel reserves the right to discontinue providing services to any person who violates this policy.
3. The hotel reserves the right to refuse admission to any person who has violated the hotel regulations during his/her previous stay.

§6

1. The hotel provides services in accordance with its category and standard. In the case of reservations regarding the quality of services, the Guest is requested to immediately notify the Reception Desk to allow the hotel Management to respond immediately.
2. The Guest has the right to check the standard and hotel conditions before checking-in.
3. After check-in, the Guest accepts the standard and hotel conditions, without the possibility of obtaining a refund for the Guest's stay at the hotel.

§7

1. The Guest is financially liable for any damage or destruction of the hotel's room facilities, and the hotel's technical devices caused by the Guest or his/her visitors.
2. The Guest is obliged to notify the reception desk immediately of any damaged or non-functional room facilities.
3. Should any damage or dirt caused by the Guest require additional carpet cleaning or complete hotel equipment cleaning a fine will be applied.

§8

1. In compliance with the law on smoking in public areas, smoking of tobacco products and electronic cigarettes is prohibited on the hotel premises. In order to provide a high level of comfort, we ask the Guests not to smoke in public areas of the hotel. This ban also applies to all hotel rooms. Failure to comply may result in a fine of PLN 1000.

§9

1. The hotel margin is added to the phone charges.

§10

1. The responsibility of the hotel for the loss or damage of items brought by the Guest to the hotel is regulated by the provisions of Article 846-849 of the Civil Code. The hotel's liability is limited if items are not deposited in the hotel deposit (the safe is located at the reception desk - service is free of charge). The hotel reserves the right to refuse the storage of money, securities and valuable items, in particular valuables, and objects of scientific or artistic value, should they threaten safety, be too valuable or take too much space in relation to the size and standard of the hotel.
2. Valuable items and clothing left behind by the Guest, are stored for a year from the date they have been left behind. The Guest who left an item behind at the hotel is asked to contact the reception desk and provide an address to which the hotel can send the item at the Guest's expense.



§11

1. Entering the car park is tantamount to acceptance of the Aries Hotel & Spa Wisła Parking Regulations available at the Reception Desk.
2. Aries Hotel & SPA Wisła accepts stays only with dogs and only in rooms in the B building of the Hotel, under the conditions specified in the "Regulations for staying with dogs at Aries Hotel & Spa Wisła". The fee for a dog's stay at the Hotel is PLN 99 per night / 1 dog. Aries Hotel & SPA Wisła does not accept pets in other parts of the Hotel, including pets other than dogs in rooms in building B of the Hotel. In case of arriving at the Hotel with a dog or other animal, the Hotel reserves the right to cancel the booking without a refund of the booking fee.
3. Using the Spa services and the Wellness zone facilities in Aries Hotel & Spa Wisła is tantamount to acceptance of the relevant regulations available in the above points.

Aries Hotel & Spa Wisła
Hotel Management