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HOTEL & SPA
JAWOR

REGULATIONS

FOR THE SALE OF VOUCHERS AT THE JAWOR HOTEL IN ZAWOJA

1. The Jawor Hotel in Zawoja (hereinafter the Publisher) undertakes to provide the Purchaser's Voucher (on site in person at the hotel, via Polish Post or electronic mail) and to accept it for implementation at the Hotel Jawor in Zawoja in accordance with its content and expiry date of the Voucher.
2. The condition for receiving the Voucher is to pay the total fee in the agreed amount, which the Buyer is obliged to.
3. The buyer receives a VAT invoice or receipt when purchasing the Voucher.
4. The scope of services included in the Voucher and its validity period are determined individually with the Buyer.
5. The voucher can only be used at the Jawor Hotel in Zawoja.
6. The voucher is not refundable and exchangeable for cash, and it is carried out once and in full.
7. The Hotel is not responsible for the Voucher that was lost after its transfer to the Buyer. If the Voucher is destroyed or lost, the Hotel assumes the possibility of issuing a duplicate at the request of the Buyer. The condition is to show a purchase document.
8. The voucher's validity period can be found on the Voucher.
9. The Voucher User is obliged to book the date of use of the Voucher at the reception of the Jawor Hotel in Zawoja (tel. 33 8775 198, e-mail: recepca@hotel-jawor.pl).
10. If the full amount of the Voucher is not used, no refund will be given and the Voucher will be considered used.
11. If the value of the service exceeds the amount of the voucher, the difference must be paid on the spot after the service has been carried out in cash or by credit card.
12. After the expiry date, the Voucher is invalid - the Publisher has the right to refuse to redeem the Voucher.
13. The general booking conditions apply for vouchers for stays. The cancellation of the stay can be made up to 14 days before the date of arrival and the voucher is still valid according to its validity date. In the event of cancellation within less than 14 days, the invitation is considered used.
14. All complaints related to the purchase of goods and / or services using the Voucher will be considered by the Jawor Hotel at the request of the Buyer or User after submitting a written complaint.
15. The User through the implementation of the Voucher confirms the performance of services in accordance with the content of the Voucher.
16. The Publisher reserves the right to amend the Regulations, provided that it does not infringe upon the already acquired rights of Buyers and / or



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Users. Any changes to the content of the Regulations will be updated on a regular basis.

17. In matters not covered by these Regulations, the relevant provisions of the Civil Code shall apply.