

REGULATIONS OF THE "GÓRSKO" HOTEL

1. The guest renting a hotel room is obliged to show the reception staff during the check-in document confirming the identity of the Guest. In the event of refusal to present the document in a way that allows you to check in. The receptionist is obliged to refuse to issue a room key. In
2. the registration card, the guest personally fills in the headings with the name and surname and signs it. At the guest's request, the receptionist is obliged to enter the remaining registration data independently from the identity document, which the Guest can leave at the Reception.
3. The commencement of stay in the hotel is equivalent to the acceptance of the provisions of these regulations by the Guest.
4. Residential premises in the Hotel, hereinafter referred to as "rooms", are rented for hotel nights.
5. The hotel day starts at 4:00 pm and ends at 11:00 the next day (in the case of individual tourists).
6. The hotel day starts at 16:00 and ends at 9:00 the next day (for group reservations).
7. By renting a hotel room, the guest determines the time of his stay, and in the absence of such a term, it is assumed that the room has been rented for one day.
8. Wishing to extend the stay beyond the period indicated on the day of arrival, the hotel guest should report to the reception office by 9.00 on the day of the expiry of the hotel room term, which, however, does not bind the hotel.
9. The hotel can not accept the wish to extend the room's rent in the absence of vacancies.
10. Staying in the room or leaving things after 11:00 (in the case of individual tourists) or after 9:00 (in the case of organized groups) is treated as an extension of the hotel day. In case the guest leaves the room after the check-out time, the hotel's reception will charge the next day's room rent according to the daily price.
11. The hotel is obliged to provide:
 - Conditions for full guest rest,
 - Exchange of bedlinen every three days.
12. Responsibility for loss or damage of items brought by people using the hotel services is regulated by the provisions of Article. 846 - 849 of the Civil Code. The hotel's liability for the loss or damage of valuables and money is limited if these items are not deposited at the reception. The hotel has the right to refuse to store money or other valuable items if they are too valuable.
13. The hotel guest has no right to transfer the room he has released to other people, even if the period for which he paid the fee was not expired.
14. Persons not registered at the hotel are not allowed to stay in the hotel room from 22.00 to 7.00 the next day.
15. The presence of people not checked-in in a guest's hotel room after 22:00 is tantamount to the consent of the renting guest room to pay for these people to pay to the room. Check-in for each person will take place according to the current extra bed price for an adult, from the price list available at the Reception.
16. Silence lasts from 22.00 to 6.00 the next day.
17. Due to the fire protection requirements in hotel rooms, it is not allowed to use any equipment or apparatus powered by electricity which does not belong to these rooms.
18. Every time you leave the hotel, you have to leave the key to the door of the room, after closing it, at the hotel reception.
19. The hotel guest is financially liable for any damage or destruction of the hotel equipment and technical facilities caused by his fault or fault of the visitors.
20. Hotel customers can use the hotel car park free of charge. However, they are required to provide a registration number upon check-in.

21. Responsibilities for an organized group for children or adolescents are borne by carers.
22. Payments in advance are payable for hotel services.
23. On the premises of the hotel, including hotel rooms, in accordance with the Act of 8 April 2010 amending the act on health protection against the consequences of tobacco and tobacco use and the Act on the State Sanitary Inspection (Journal of Laws No. 81, item. 529) - we have introduced a smoking ban throughout the entire hotel. According to art. 13.2 of the abovementioned Act, breaking the ban is subject to a fine of 100EURO.
24. The guest is required to have appropriate cultural behavior towards the hotel staff as well as other guests. The hotel staff may refuse to serve a Guest who behaves aggressively or uncultured, especially when he violates physical integrity, insults, advances, insults or intrusive imposes on other people in any way, and also if he does not have appropriate clothing.
25. The hotel provides services in accordance with its standard. In the case of reservations regarding the quality of the service, the Guest is obliged to promptly report them to the Reception, which will enable the response to the problem.
26. Personal items left in the room by the outgoing Guest will be sent back at their expense, to the address indicated by him. If you do not receive such instructions, the hotel will store these items for a period of 3 months and then pass them on to charitable or public purposes.
27. In the event of a breach of the regulations, the hotel may refuse to continue providing services to the person who violates them. Such a person is obliged to immediately follow the instructions of the hotel staff, settle the payment for the previous benefit, pay for any damage and destruction made and leave the hotel premises.
28. The hotel may refuse to accept a Guest who grossly violated the regulations during his previous stay.

"GÓRSKO" RESTAURANT REGULATIONS

1. Breakfasts are issued from 6:30 to 9:30.
2. Coffee, tea and other drinks are available around the clock for hotel guests.
3. The "room service" service costs 20% more.
4. It is prohibited to bring your own alcohol to the restaurant.
5. It is forbidden to take out food and cutlery, plates for rooms.