



**Welcome !!!**

Management and Staff

**Hamilton Hotel Conference**

**Spa & Wellness**

wish you a pleasant and enjoyable stay.

## WELCOME TO HAMILTON HOTEL IN SWINOUJSCIE

We are honoured to invite you to visit us. It is a unique place located in a picturesque land of 44 islands. Our vision is a healthy and active holiday in a unique place located in a beautiful coastal landscape.

With its modern design and five-star standard, it is the ideal place for year-round rest, rehabilitation and relaxation for the whole family. Our hotel is also a unique place for successful business events and gatherings with friends.

Modern and friendly and full of attractions, the hotel will provide an excellent holiday in a friendly and unique atmosphere.

The harmony and proximity to nature guarantee a pleasant stay and also relaxation during holidays, rehabilitation and weekend getaways.

## ATTRACTIONS AND FACILITIES AT THE HOTEL

### WELLNESS / Swimming pool Floor 0

Guests of the hotel can use the swimming pool free of charge. The wellness offer is complemented by 3 jacuzzis, a steam bath and a sauna. The water temperature in the pool is 29-30 degrees Celsius. This is the perfect place to relax in inclement weather.

### SAUNAZONE Floor 0

A modern sauna area is available to all our guests in the pool area, where you can enjoy the Finnish sauna (90°- 100°) and the steam sauna with salt water.

### LOBBY BAR Floor 0

Our Lobby bar serves delicious drinks and offers live music. Guests can dance on the dance floor while enjoying hits from various years. We invite you to relax and have fun.

### GYM & FITNESS Floor 1

When visiting our hotel, you can make use of the professional gym and fitness room, located on the first floor. The room is equipped with mechanotherapy stations, with exercise bikes, treadmills and steppers.

### REHABILITATION CENTRE "MEDICAL" Floor minus 1 (-1)

The qualified staff of the rehabilitation base at the Hamilton Hotel invites you to enjoy a wide range of therapeutic treatments. Our guests can choose from electrotherapy, hydrotherapy, laser therapy, magnetotherapy, cryotherapy and

ultrasonotherapy treatments. We also provide mud treatments, massages and therapeutic baths.

For any information on treatments, dates of performance and fees, please contact the Medical reception desk between Monday-Saturday 08:00 and 16:00 under the telephone number:

91 350 83 17 or under the numer internal 814.

### [SPA CENTRE "HARMONY" Floor minus 1 \(-1\)](#)

At the Hotel Spa you will find a wide range of beauty treatments. Our specially selected facial treatments are aimed at those in need of restoring a radiant appearance. There will also be plenty for those seeking a moment of relaxation, with a wide selection of relaxing massages or aromatic body treatments to satisfy even the most demanding clients. Comprehensive hand and foot care will restore their impeccable appearance and remain the perfect crowning touch to your stay at the Spa. For all information on treatments, available dates and fees, please contact the Spa Reception during opening hours: Monday-Saturday 09:00-21:00, Sunday 10:00-18:00, by calling 91 350 83 16 or extension number 812.

### [SALT CAVE Floor minus 1 \(-1\)](#)

The modern salt cave is not only a place where you can improve your health, but also a place of tranquillity and relaxation. Sessions in the grotto last 40 minutes and start every full hour. For more information, please contact the reception desk on level -1 or call ext: 814.

### [MINI BROWAR "DOBOSZ" Floor 0](#)

There is a Mini Brewery with a restaurant on the ground floor of the hotel. It is here that you can enjoy craft beer of your own production.

### [RESTAURANT A'LA CARTE Floor 7](#)

The chef, thanks to his passion for cooking, will recommend a multi-flavoured and multi-coloured cuisine. Tradition and extraordinary attention to every detail in the preparation of meals are the hallmarks of our unique cuisine.

### [Cafe "SEVEN" Floor 7](#)

For all lovers of aromatic coffee and sweet treats, the atmospheric café "Seven" with its unique view awaits. It is here that we serve delicious cakes and desserts of our own production, which will delight the palates of even the most demanding gourmet.

### [PLAY AREA Floor 0](#)

The Children's Playground is in operation all days of the week 8:00 a.m. - 11:00 p.m. The Playground may be used by children aged 3 to 12 years who are Guests of the Hotel. The use of the Children's Playground is free of charge.

### [SECURED PARKING Floor minus 1 \(-1\), Level 0](#)

The hotel has a car park in the underground garage and also has above-ground spaces. The car park and garage are monitored 24/7.

### [BICYCLE AND SPORTS EQUIPMENT HIRE](#)

We have a bicycle rental service at the hotel. Anyone who enjoys outdoor activities can also rent Nordic Walking equipment from us, available at Rehabilitation.

CURRENT PRICE LISTS AVAILABLE AT RECEPTION.

## ACCOMMODATION SERVICE

- Check-in at the Hamilton Hotel starts at 15:00 and ends at 11:00 the following day.
- We would like to remind you that a spa fee is added to your bill, the rate of which is set each year by the Świnoujście City Council.
- We accept payment by cards: Visa, Maestro, MasterCard, Polcard.
- Parking in the underground garage is at an additional cost.
- It is possible to request a free taxi or telephone wake-up call upon request.

## CLEANLINESS AND ROOM SERVICE

- Room cleaning is carried out daily by 16:00 or upon guest request.
- Hotel towels and linen are changed at the request of guests.

## ADVANTAGES

- An ironing board and iron are available upon request - please contact reception.
- We provide laundry services at the hotel.
- A highchair for feeding and a baby bath are available free of charge upon request. A travel cot can be hired at an additional cost of PLN 35 per day.
- Luggage can be handed in for safekeeping at the hotel reception.

## SECURITY

Smoking and electronic cigarettes are strictly prohibited in the rooms and throughout the building. In the event of violation of the ban, the Hotel has the right to charge the Guest with the costs of refreshing the room in the amount of PLN 1,000 and with the costs of the intervention of the fire brigade in the event of activation of the DSO - automatic fire system. For security reasons, a fire protection alarm system is installed on the premises. The hotel is also monitored

24 hours a day. A first aid kit is available at the reception.

999 - is the emergency number for the ambulance service. The call is answered directly by a medical dispatcher. 112 - is the single emergency number that applies throughout the European Union. The 112 number is used to notify in situations of danger to health and life, but also to property.

## OUTGOING TELEPHONE CALLS

Outgoing calls are charged at reception at a rate depending on the type of call.

To make an outgoing call from the room, for domestic calls, dial "0", while abroad, dial "000" followed by the area code and destination number. The cost of the call is according to the operator's tariff.

## TELEPHONE CALLS WITHIN THE HOTEL – ROOMS

Telephone calls between rooms are free of charge. To connect, dial the room number.

## FAX

The hotel offers a FAX service, which is available at the external number 91350814, or internal number 825.

## HOTEL REGULATIONS

The management of the hotel would be grateful for your familiarisation with and cooperation in complying with these rules and regulations, which are intended to ensure peace and safety during the stay of our guests.

1. The start of the stay at the hotel is tantamount to the Guest accepting the terms and conditions.
2. The Guest of the hotel renting a room is obliged to show the Receptionist at check-in a document with a photograph confirming the identity of the Guest. If the Guest refuses to present the document in a manner enabling check-in, the Receptionist is obliged to refuse to issue a key to the room.
3. At the guest's request, the Receptionist is obliged to write out the remaining registration data himself from the ID card.
4. The booking is deemed confirmed upon receipt by the hotel of the agreed deposit amount.
5. Reservations for stays remain valid on the day of scheduled arrival until 24:00.
6. After the indicated time, the reservation will be cancelled. To avoid cancellation of your booking, you must notify reception of your late arrival.
7. A room in the hotel is rented for a day. If the guest does not specify the length of stay when renting the room, it is assumed that the room has been rented for one day.
8. Check-in time is from 15:00 to 11:00 the following day.
9. A request for an extension of the hotel stay must be made at the hotel reception by 10:00 a.m. on the day before departure.
10. The hotel may not take into account the wish to extend the room rental in case of a lack of places.
11. Remaining in the room or leaving belongings beyond 11:00 a.m. is considered an extension of the stay. If the guest leaves the room after 11:00 a.m. - the Reception computer programme will charge the next day's room hire at full price.
12. The hotel has the right to refuse to accommodate a hotel guest who, during a previous stay, has grossly violated hotel regulations, causing damage to hotel property or guests or hotel staff.
13. The hotel guest may not transfer the room to any other person, even if the period for which they have paid the fee has not expired.
14. Staying in the Guest's hotel room after 10 p.m. by persons who are not checked in is tantamount to acceptance by the Guest renting the room for a chargeable supplement to the room. The additional accommodation for each person will be charged at the current price for an extra bed for an adult from the price list available at the hotel reception.
15. At all times during their stay at the hotel, children under the age of 13 must be under the constant care and supervision of adults. The children's legal guardians are responsible for the children's behaviour, including any damage or harm done.
16. The hotel must maintain a quiet night from 22:00 to 06:00 the following day.
17. Guests who are intoxicated or disruptive in their behaviour will not be admitted.
18. During the hours of curfew, Guests and persons using the services of the hotel are obliged to maintain it so that it does not in any way disturb other people. Exceptions to this are days on which the hotel organises dance parties or other special events.
19. The hotel provides services according to its category and standard.
20. The hotel guest should notify the hotel reception of the damage as soon as it is discovered, which will enable the hotel to respond promptly.
21. The Hotel Guest shall be materially liable for any damage to or destruction of the hotel's objects, equipment and technical devices caused by him or her or by the fault of the visitors to him, and minors in his care.
22. Liability for loss of or damage to items brought in by persons using the hotel's services is

governed by Articles 846-849 of the Civil Code.

23. Valuables should be kept by the Guest in the safe located in the room, under penalty of no liability of the hotel for their damage, loss or theft.

24. Taking into account the comfort of your stay, please do not move your room furniture. It is also forbidden to take items of hotel equipment outside the hotel premises.

25. It is forbidden to take hotel towels from the rooms to the beach.

26. Whenever leaving the room, the guest should check that the doors and windows are closed.

27. Smoking and other substances are prohibited in the rooms and on the hotel premises. Smoking is only allowed in designated areas. In the event of violation of this prohibition, the hotel has the right to charge the guest with the cost of refreshing the room in the amount of PLN 1,000 and with the cost of the intervention of the fire brigade in the event of activation of the DSO - automatic fire alarm system.

28. Due to fire protection requirements in hotel rooms, it is prohibited to the use of electric heaters, electric cookers, heaters, electric irons and other similar appliances which are not hotel room equipment. This rule does not apply to laptops, chargers, consoles.

29. If a fire is noticed, notify hotel staff of the danger and head for the exit according to the evacuation direction.

30. The hotel guest bears full financial responsibility for any damage or destruction done to the hotel and its premises.

31. Casual smart attire is mandatory at meals. You cannot come in slippers, swimwear or dressing gowns.

32. Guests are prohibited from taking meals and drinks outside the hotel restaurant. In the event of a breach of this prohibition, the hotel has the right to charge the guest for the amount of room service.

33. The hotel is required to provide:

a. Safe stay, including the security of keeping guest information confidential.

b. Professional and courteous service in all services provided at the hotel.

c. Cleaning the room and carrying out necessary repairs to the facilities in the guest's absence, and in the guest's presence only if the guest expresses a wish to do so.

d. In the event of faults that cannot be rectified, the hotel will make every effort to swap rooms if possible or otherwise alleviate the inconvenience.

34. Items left at the hotel are held for a period of one month.

35. The fee for the stay is charged to the guest in advance on the day of arrival. In the event that a guest cancels their stay at the hotel during the course of the day, the fee for the day's stay is not refunded.

36. It is prohibited to bring pets on the hotel premises.

37. It is forbidden to keep dangerous goods and firearms and ammunition in the hotel room.

38. The hotel has the right to pre-authorise your credit card at check-in or take a cash deposit up to the amount due for the entire stay.

39. The hotel may refuse to accommodate or check out before the end of the stay a guest who behaves noisily, starts a disturbance and is aggressive or has otherwise disrupted the hotel's operation, without refunding the payment for the stay.

40. The hotel may refuse to accommodate a guest who is under the influence of alcohol, intoxicants or who displays verbal or physical aggression.

41. In the common areas of the hotel, i.e. the main lobby, restaurant, café, corridors, SPA, Fitness, the following are prohibited for safety reasons: bicycles, skateboards, scooters, roller skates.

42. It is prohibited to store recreational equipment such as scooters, bicycles, quads, etc. in the hotel rooms. There are adapted areas in the hotel for this purpose.

43. Secure parking in the underground garage and on the hotel premises is paid. The hotel does

not guarantee the availability of parking spaces..

44. The Hotel Guest shall be materially liable for any damage, pollution, soiling or destruction of objects, equipment and technical devices of the hotel caused by him or her or by his or her visitors and minors under his or her care.

\*Valuation of soiling of room furnishings and damage to property can be found at reception.

In the event of violation of the provisions of these regulations, the hotel may refuse to provide further services to the offending person. Such a person is obliged to immediately comply with the instructions of the hotel staff, to pay for the services rendered so far and to pay for any damage or destruction done and to leave the premises.

<b>Reception</b>	24/7	91 350 81 96 91 350 81 97	801; 802; 818
<b>SPA „HARMONY”</b>	<b>Mo.- Sa.</b> 09:00 am - 09:00 pm <b>Su.</b> 10:00 am - 06:00 pm	91 350 83 16	812
<b>Rehabilitation ‘MEDICAL’</b>	08:00 am – 04:00 pm	91 350 83 17	814
<b>Wellness (swimming pool)</b>	07:00 am – 01:00 pm 03:00 pm – 09:00 pm	-	811
<b>à la carte restaurant</b>	12:00 am – 10:00 pm	91 350 83 18	807
<b>Café ‘SEVEN’</b>	<b>Mo. – Thur.</b> 12:00 am - 10:00 pm <b>Fr. – Su.</b> 12:00 am - 11:00 pm	91 350 84 36	808
<b>Lobby Bar</b>	10:00 am – 24:00 pm	-	809
<b>Breakfast</b>	7:30 am– 10:30 am	-	-
<b>Lunch</b>	12:30 pm – 14:00 pm	-	-
<b>Dinner</b>	17:00 pm – 19:30 pm	-	-



## TV-PROGRAM

TVP1 HD	1	PRO 7 MAXX	89
TVP2 HD	2	SAT.1 GOLD	90
TVP3 SZCZECIN	3	WELT	91
TVP HISTORIA	4	PROSIEBEN	92
TVP SPORT HD	5	SAT.1	93
TVP INFO	6	EURONEWS GERMAN	94
TV PULS	7	EUROSPORT	1 95
TVN7	8	SUPER RTL A	96
PULS2	9	VOX AUSTRIA	98
TV6	10	RTL AUSTRIA	99
SUPER POLSAT	11	ZDF	101
ESKA TV	12	3Sat	102
TTV	13	KiKa	103
POLO TV	14	ZDFinfo	104
ANTENA HD	15	ZDF_neo	107
TV TRWAM	16	DAS ERSTE	110
STPKLATKA TV	17	BBC WORLD NEWS	111
FOKUS TV	18	FRANCE 24 (fr.)	112
POLSAT	20	FRANCE 24 (EN.)	113
TVP ABC	29	TV5 MONDE EUROPE	114
TVP KULTURA	30	CNN Int.	115
TVN	31	RAI 1	116
TV4	32	RAI 2	117
TVP KOBIETA	35	RAI 3	118
METRO	38	HAMILTON	119
ZOOM TV	39	RADIO 1	201
NOWA TV	40	RADIO 2	202
WP	41	RADIO 3	203
TVN24 HD	42	RADIO 4	204
POLSAT NEWS 2	43		
TVP HD	44		
HBO 2	46		

## MINI BAR

The cost of the mini bar is 250 PLN.

Please contact reception to replenish it.

Orange juice 250 ml x 2	12 PLN / pcs
Coca-Cola 250 ml x 1	12 PLN / pcs
Coca-Cola zero 250 ml x 1	12 PLN / pcs
Vodka "Wyborowa" 50 ml x 1	20 PLN / pcs
Whiski "Johnny Walker" 50 ml x 1	30 PLN / pcs
Rum "Kraken" 50 ml x 1	30 PLN / pcs
Bacardi 50 ml x 1	30 PLN / pcs
Prosecco 187 ml x1	25 PLN / pcs
Red wine 187 ml x1	25 PLN / pcs
White wine 187 ml x1	25 PLN / pcs
Beer "Heineken" 330 ml x 2	20 PLN / pcs
Canned salted nuts x 1	20 PLN / pcs