

## REGULATIONS OF SPA AT HOTEL WARSZAWA SPA&RESORT IN AUGUSTÓW

- 1. SPA is area of silence and relax, so we ask you not to use your telephones or to put them on silent before the tretament.
- 2. SPA employees have a right to remove those who distrub the silence and have an impact on other guests comfort.
- 3. We kindly ask our hotel guests to show up in robes around 10 minutes before the planed treatment. In case of being late the same amount of time will be taken away from the treatment.
- 4. The cancellation of treatment can be done no later than 24 hours before the planned treatment otherwise 50% of the cost of the treatment will be added to the guests bill.
- 5. 1 up 2 hours before the planned treatment we highly advise you not to consume any meals.
- 6. It is not advised to get a treatment soon after sunbathing.
- 7. After the treatment it is highly recommended to rest for 30 to 60 minutes the least and to drink a lot of liquids (water, juice or tea)
- 8. In the SPA area it is vaild to wear non-slip footwear.
- 9. In the SPA area it is highly forbidden to:
- consume alcohol and smoke cigarettes and e-cigarettes,
- attend it when being under the influence of alcohol or other intoxicants,
- bring pets,
- raise false alarms,
- leave children unattended.
- 10. Before registering for the treatment we ask you the read contraindications for the treatment that are available at the SPA reception. Person that does not share informations about their health uses SPA services at their own risk.
- 11. Hotel is not taking responsibility for the things left unattend in the SPA area.
- 12. In case of inappropriate or violent behavior SPA employees have a right to stop the treatment and charge you with the full price of the treatment.