

TERMS AND CONDITIONS OF STAY WITH ANIMALS

CONDITIONS FOR ADMISSION TO THE HOTEL

- 1. The basic condition for admitting a pet to the Hotel Anders is to declare the arrival of the Guest with the pet at the time of booking and specify the breed and species of the pet. This is necessary due to the limited number of rooms available for animals.
- 2. Only family pets are allowed in the Hotel. In particular, the Hotel has the right to refuse to accommodate animals commonly regarded as dangerous or aggressive, including: reptiles, arachnids and dogs of the following breeds: American pit bull Terrier, Majorca Shepherd Dog, American Bulldog, Dogo Argentino, Perro de Presa Canario, Tosa, Rottweiler, Akbash dog, Anatolian Shepherd Dog, Moscow Watchdog, Caucasian Shepherd Dog (Decree of the Minister of Interior and Administration of 28 April 2003 on the list of dog breeds regarded as aggressive).
- 3. If you do not declare your stay with a pet before your arrival at the hotel, the hotel may refuse to accommodate you and has the right to keep the deposit paid in advance.
- 4. The animal's stay is conditional upon its possession and presentation at the time of accommodation of a health book with current vaccinations (especially against rabies) and a deworming certificate.
- 5. Out of concern for the safety of our guests and other animals on the hotel premises, we also do not accept breeds that are considered aggressive, or animals that are aggressive towards other animals or people.
- 6. In order to ensure the safety of all hotel guests, any animal staying outside the room must have a leash, collar, muzzle or cage depending on the species of animal.
- 7. In order to ensure the safety of our guests and to take into account possible allergies of guests, it is forbidden to bring pets to the catering facilities (restaurants, bars), recreational facilities, the night club and the indoor and outdoor children's playgrounds.

NOISE AND DISTURBANCES

- 1. A pet staying at the hotel must not disturb other Guests staying on the premises. Please ensure that your pet does not make noise to others, particularly at night.
- 2. In the event of repeated complaints from other guests, we reserve the right to remove the animal from the facility at the owner's expense.
- 3. If the Hotel staff has a reasonable suspicion that an animal left in the room is disturbing other guests, damaging Hotel property, or may cause a situation of danger to itself or other guests, the Hotel Management will attempt to contact the owner in order to resolve the problem. If contact is not possible, the Hotel reserves the right for the staff to enter the guest's room also with the possible assistance of the relevant services and remove the animal from the Hotel. All costs incurred as a result of the above actions will be covered by the owner of the animal.

HYGIENE AND CLEANLINESS

- 1. The owner of the pet is responsible for the cleanliness after the pet he/she is obliged to clean up the waste left by dogs on the premises and in the surroundings of the hotel in the room, in the public areas, as well as in the area surrounding the hotel. Please clean up after your pet (bags are available at the hotel reception).
- 2. Please do not allow dogs on beds or couches.
- 3. Cat owners must have a litter box with sand and empty it into a plastic bag, which they will then dispose of in a container designated by a hotel employee.
- 4. If your pet is left alone in the room, please leave a tag on the door handle, on the outer side of the door. Tags are available in the room or at the hotel reception.
- 5. For safety reasons, cleaning of rooms where pets are staying is only done in the presence of the owner or when the pet is not in the room. To arrange a suitable time, please contact reception or the floor service staff.

RESPONSIBILITY

- 1. The owner of the pet is responsible for any damage or pollution caused by their animal and is required to pay for any damage.
- 2. All damages done to the hotel's property or to the property of other guests caused by an animal will be assessed by the Hotel Management and will be charged to the owners of the animal.
- 3. The animal must remain under the owner's supervision during the entire stay on the hotel premises.
- 4. Dogs must be walked on a leash and with a muzzle (if specified by current law), under the care of the owner or an authorised person.

GENERAL PROVISIONS

- 1. The fee for a pet is 70 PLN per day.
- 2. The owner declares that he/she is familiar with the regulations of the stay of animals in the Hotel Anders and accepts its provisions.

The management of Hotel ANDERS Stare Jabłonki 2021