



ARIES HOTEL & SPA RULES AND REGULATIONS

§1

1. The Guest determines the duration of his/her stay at the Hotel, should he/she fail to specify the duration of his/her stay, it is assumed that the room has been rented for one night.
2. Check-in time starts at 3 :00 p.m. on the first day of the Guest's stay and check-out is before 12 :00 p.m.
3. Full payment for the stay is required upon check-in.
4. Should the Guest wish to extend his/her stay, he/she must notify the Reception Desk before 1 0:00a.m. on the date of check-out.
5. The Hotel reserves the right to refuse to extend the Guest's stay in the event of failure to pay the full payment for the current period of stay.

§2

1. At the Guest's request, the following services are provided free of charge :
 - storage of items brought to the Hotel
 - wake-up call at a specified time
 - providing information related to stay and travel
 - daily change of towels and other hotel linen.

§3

1. When leaving the room, the Guest is asked to ensure that the door, windows and balcony doors are locked.

§4

1. Persons not registered at the Hotel may stay in the hotel room from 7:00a.m. until 10:00 p.m.
2. The Guest may not transfer the room to third parties, even if the period for which he/she paid the fare for the stay has not expired.

§5

1. Hotel quiet time is from 1 0:00 p.m. until 7:00a.m.
2. The persons staying at the Hotel should behave properly, not disturbing the peace of other Guests. The Hotel reserves the right to discontinue providing services to any person who violates this policy.
3. The Hotel reserves the right to refuse admission to any person who has violated the hotel regulations during his/her previous stay.



§6

1. The Hotel provides services in accordance with its category and standard. In the case of reservations regarding the quality of services, the Guest is requested to immediately notify the Reception Desk to allow the Hotel Management to respond immediately.
2. The Guest has the right to check the standard and hotel conditions before checking-in.
3. After check-in, the Guest accepts the standard and hotel conditions, without the possibility of obtaining a refund for the Guest's stay at the Hotel.

§7

1. The Guest is financially liable for any damage or destruction of the hotel's room facilities, and the hotel's technical devices caused by the Guest or his/her visitors.
2. The Guest is obliged to notify the Reception Desk immediately of any damaged or non-functional room facilities.

§8

1. In compliance with the law on smoking in public areas, smoking is prohibited on the hotel premises. In order to provide a high level of comfort, we ask the Guests not to smoke in public areas of the hotel. This ban also applies to all hotel rooms. Failure to comply may result in a fine of PLN 1000.

§9

1. The hotel margin is added to the phone charges.

§10

1. The responsibility of the Hotel for the loss or damage of items brought by the Guest to the Hotel is regulated by the provisions of Article 846-849 of the Civil Code. The Hotel's liability is limited if items are not deposited in the hotel deposit (the safe is located at the Reception Desk-service is free of charge). The Hotel reserves the right to refuse the storage of money, securities and valuable items, in particular valuables, and objects of scientific or artistic value, should they threaten safety, be too valuable or take too much space in relation to the size and standard of the hotel.
2. Valuable items and clothing left behind by the Guest, are stored for a year from the date they have been left behind. The Guest who left an item behind at the Hotel is asked to contact the Reception Desk and provide an address to which the Hotel can send the item at the Guest's expense.



§11

1. Entering the car park is tantamount to acceptance of the Aries Hotel & SPA Zakopane Parking Regulations available at the Reception Desk.
2. Pets are not allowed in Aries Hotel & SPA. Upon arrival with a dog or other pet, the Hotel reserves the right to cancel the reservation. For more information, please contact the Reception Desk.
3. Using the SPA services and the Well ness Zone facilities in Aries Hotel & SPA Zakopane is tantamount to acceptance of the relevant regulations available in the above points.



In accordance with Article 13(1) and (2) of the The General Data Protection Regulation of 27 April 2016 (hereinafter: GDPR) we inform you that:

- 1.** The administrator of your personal data is Platan Hotels & Resorts Sp. z o.o., ul. Poleczki 23, 02-822 Warsaw, registered in the National Court Register maintained by the XIII Commercial Division of the National Court Register in Warsaw under KRS number 0000413065, Tax ID number: 951-235-42-37.
- 2.** The administrator has appointed a Data Protection Inspector, whom you may contact by email: iod@platanhotels.pl
- 3.** Your personal data will be processed in order to use the services of the hotel on the basis of Article 6(1)(b) GDPR.
- 4.** The recipients of your personal data will be partners and employees of the Administrator in the scope of their duties on the basis of authorization, as well as entities entitled to obtain information on the legal basis.
- 5.** Your personal data will not be transferred to third parties/organizations.
- 6.** Your personal data will be stored for 10 years.
- 7.** You have the right to access your personal data and the right to rectify, delete, limit processing, the right to transfer data, the right to raise objections, the right to data transfer.
- 8.** You have the right to withdraw your consent at any time, withdrawal of consent does not affect the lawfulness of processing based on consent before its withdrawal.
- 9.** You have the right to lodge a complaint with the supervisory body - The Office for Personal Data Protection, should you believe that the processing of your personal data violates the provisions of the General Data Protection Regulation of 27 April 2016.
- 10.** Providing your personal data is voluntary, but it is required for fulfilling the contract. Refusal to do so may result in a refusal to provide the requested service.
- 11.** Your data will not be processed in an automated manner, including in the form of profiling, i.e. no decisions that cause or affect a person in a lawful manner will not be based solely on automated processing of personal data and will not be associated with such an automated decision.