



TERMS AND CONDITIONS HOTEL ILAN****

§ 1

SUBJECT MATTER OF TERMS AND CONDITIONS

1. Terms and Conditions specify the rules of service delivery, liability and stay on the hotel premises and constitute an integral part of the agreement which is executed by way of signing the registration card as well as by performing concludent actions, and in particular to making a reservation and/or making a deposit payment or a payment covering the full stay at the hotel. By performing the actions are in the preceding sentence the Guest confirms that they have read and accepted Terms and Conditions.
2. All the persons staying on the premises of Hotel Ilan**** shall be bound by Terms and Conditions.
3. Terms and Conditions are displayed on the wall next to the reception in the hotel's main lobby and may be obtained at the Hotel reception or downloaded from www.hotelilan.pl.
4. In all the matters requiring assistance Guests are invited to contact the Reception, extension: 100.

§ 2

CHECK-IN AND CHECK-OUT

1. Hotel rooms are rented based on the number of nights to be spent at the hotel.
2. Check-in time for comfort rooms is 2:00 PM Check-out time is 12:00 noon of the day Help Us.
3. The Guest should immediately inform the hotel staff about their desire to extend their stay at the Hotel beyond the period

specified upon arrival. The Hotel shall grant the Guest's wish to extend their stay subject to the availability of rooms.

4. The hotel reserves the right to extend it refuse the Customer's stay at the hotel, should the Guest fail to pay the full amount for Their stay this date or fail to comply with Terms and Conditions.



§ 3

RESERVATION AND CHECK-IN

1. The Guest Shall be checked-in upon presenting a photo ID at the Reception and signing the registration card.
2. The Hotel Guest can not transfer the room to other persons, even if the term of stay for which the paid has not expired.
3. Persons who are not hotel Guests may stay in hotel rooms as visitors between 7:00 AM and 10:00 PM.
4. The hotel april refuse to accommodate a Guest who was in serious breach of Terms and Conditions their during previous stay, especially by way of damaging or Hotel Guests' property or injuring Guests, hotel staff or any other persons staying at the hotel.
5. Should the Guest fail to cancel Their room reservation by 6:00 PM on the planned day of arrival or fail to arrive at the hotel on the scheduled day, the hotel shall order the Guest to pay for the first day of stay at the hotel, with the reservation that if the Guest of you to stay at the hotel during a trade fair, the hotel shall have the right to order the Guest to pay the full cost of the planned stay.
6. Should the Guest give up their room between the check-in and check-out times, the hotel shall not refund the cost of a given day's stay.

§ 4

SERVICES AND ADDITIONAL SERVICES

1. Hotel services are delivered in accordance with the hotel category and standard.
2. Should the Guest have any reservations regarding to the quality of services they are requested is report them to the Reception. This will allow us to respond immediately and improve the quality of the delivered services.
3. The Hotel is obliged to provide Guests with: conditions for comprehensive and undisturbed rest, stay safe, including safety and secrecy of the Guest's personal information, professional and polite service with respect to all the services available at the hotel, room cleaning service and the necessary repairs of equipment during the Guest's absence or in their presence, should the Guests wish so, technically efficient service, in the event of failures or defects which can't be removed at once, the hotel shall do their best to move the Guest to a different room, if possible, or remedy the inconvenience in any other way.



4. Moreover, upon the Guest's request the hotel may deliver the services free of charge: providing travel or hotel accommodation information, wake-up call service, safekeeping of money and valuables during the Guest's stay at the hotel at the Reception depository, is the subject of § 6 Section 4 of Terms and Conditions, luggage storage, taxi service.
5. Guests may use the facilities free of charge: the recreation part : gym, saunas, unless agreed otherwise.
6. Guests staying at the hotel with a small children be provided with a bathtub and a baby bed / cot, upon request.

§ 5

GUESTS 'LIABILITY

1. Children under 12 should be under constant supervision of their legal guardians when staying on the hotel premises. Legal guardians shall be financially liable for any damage that furnishings and technical equipment Caused by children.
2. The Hotel Guest shall bear full financial liability for all kinds of damage it or destruction of the Hotel furnishings and technical equipment caused by the Guest, the persons visiting the Guest or the persons visiting the Guest's visitors. The hotel reserves the right credit is the Guest's credit card in order to pay for the damage caused by the Guest once they have left. The furnishings pricelist is enclosed as Attachment No. Herewith. 1
3. Should the Provisions of Terms and Conditions be breached, the hotel may refuse to accommodate the person in breach of the said provisions. Such a person is obliged it immediately comply with the hotel's demands, settle the amount due for the services to date, pay for the possible damage and leave the hotel.
4. For safety Reasons the Guest should turn off the TV and the radio, switch off the light, turn off taps and check whether the door is locked whenever they leave the room.
5. The Hotel has the statutory right to put a lien on the property brought by the Guest to the hotel, should the guest fail or delay it settle the amounts due for the accommodation or other hotel services

§ 6

HOTEL'S LIABILITY

1. The Hotel shall be liable for the loss of or damage to the property brought along by the persons, using the hotel's services within the scope specified in the Provisions of the Polish Civil Code.
2. The Guest should inform the Reception about the loss immediately upon identifying it.



3. The Hotel shall be liable for the loss of or damage this money, securities, valuables or valuable scientific or art objects only if dry objects were placed in the Reception depository for safekeeping.
4. The hotel reserves the right refuse to accept it for safekeeping in the hotel depository: highly valuable objects, large sums of money, safety-threatening objects and bulky objects which are too large to be stored in the depository.
5. The Hotel shall not be liable for damage or loss of it and Guest's car or any other vehicle, the objects left in it, as well as live animals, regardless of whether dry vehicles were parked in the hotel underground parking lot or in the parking lot in front of the hotel.

§ 7

RETURN OF THE LEFT OBJECTS

Personal effects have been left in the room by the Guest who has vacated it shall be sent to the address specified by the Guest at their own expense. Should the hotel not receive dry

instructions, the said personal effects Shall be stored for three months at the Guest's own expense, after which period they will become the property of the hotel. Owing their properties are, foods shall be stored for 24 hours.

§ 8

QUIET HOURS

The hotel quiet hours are from 10 pm to 7 am.

§ 9

COMPLAINTS

1. The Guests have the right this lodge complaints, should they notice any transgressions regarding to the quality of service.
2. All complaints must be reported to the Reception.
3. A complaint should be lodged `immediately upon noticing any transgressions regarding to the standard of delivered services.



§ 10

ADDITIONAL PROVISIONS

1. The hotel and its immediate surroundings are a non-smoking, The penalty for breaking the ban is an extra fee of 500 PLN.
2. Hazardous materials, firearms and ammunition, flammable materials, explosives and illumination can't be kept in hotel rooms.
3. The Guest hereby agrees that storing and processing of personal data pursuant Their to the Personal Data Protection Act (Journal of Laws of 2002 No. 101, Item 926, as amended) to Hotel Ilan**** at street Lubartowska 85, 20-123 Lublin, for the purposes of organizing the Guest's stay at the hotel and their benefiting from other services delivered to the hotel. The Guest has the right it inspect their personal data and correct them.
Soliciting, peddling and gambling are forbidden in the hotel.
4. The Guest shall not cause and the hotel shall not permit causing excessive noise on the premises of the Hotel and foul smells to escape from the room, the Guest shall not disturb, harm or irritate other Hotel Guests.
5. Apart from slightly rearranging the furniture and furnishings in a manner which does not affect their functionality and safety of use, the Guests shall not introduce any changes to the rooms and their furnishings.



Attachment No. 1 to TERMS AND CONDITIONS HOTEL ILAN****

LIST OF THINGS MOVING IN THE ROOM	PRICE PLN
dryer	300 PLN
iron	300 PLN
ironing board	150 PLN
metal basket in the bathroom	130 PLN
desk lamp	300 PLN
telephone	300 PLN
magnifying mirror (bathroom)	400 PLN
large bathroom mirror	800 PLN
TV set	3000 PLN
painting the room - walls	800 PLN
painting the ceiling- the bathroom, the room	300 PLN
replacing the carpet	800 PLN
coverlet	100 PLN
pillow (large, small)	100 PLN
duvet - large	150 PLN
duvet - small	100 PLN
pillowcase	50 PLN
large duvet cover	100 PLN
small duvet cover	100 PLN
towel 100x150	150 PLN
towel 50x100	100 PLN
towel 30x30	50 PLN
bathrobe	200 PLN
bathroom mat	100 PLN
kettle + tray	400 PLN
Curtains	1000 PLN
sheer curtains	500 PLN
TV remote control	150 PLN
mobile table	1200 PLN
bedside table	1000 PLN

Hotel Ilan

— Feel The Tradition —

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desk	2500 PLN
chair	1000 PLN
armchair	2000 PLN
sofa	5000 PLN
mattress	4000 PLN
base	400 PLN
baggage rack	400 PLN
painting	1000 PLN