

# RULES

## Largo Lake Resort Center RULES

In the high season, concerts and discos are held in our resort in a tent next to the Inn (on a designated day of the week). If you want a cottage away from the Inn and a tent, please let us know when making a reservation!

Outside the high season, organized events are held in our resort. If you want a cottage away from the Inn and a tent, please let us know when making a reservation!

Largo Lake Resort is located in the Wdzydzki Landscape Park, where there are various species of animals, for which Largo Lake Resort is not responsible!

Cats are not allowed at Largo Lake Resort. Failure to comply with this rule will result in consequences!

1. The facility is monitored.
2. The gate to the resort is locked. You can enter the resort only with a barrier card received after paying for the cottage. This card must not be passed on to third parties. The fee charged for a lost entry card is PLN 100!
3. The cottages are rented for hotel days. The hotel day starts at 5:00 p.m. and ends at 10:00 a.m. the next day.
4. Reservation dates are set in advance. Any subsequent change of arrival date to or departure from the resort does not entitle you to a reduction in the cost of your stay or any refunds.
5. Before arrival, you must pay 30% of the deposit on the value of the accommodation within 7 days from the date of booking. If the payment is not recorded within the above mentioned period, the reservation is canceled. Remark! The deposit is non-refundable! The reservation can be postponed to another date, agreed in advance with the reception.
6. Staying at the Centre after 10:00 a.m. on the last day of your stay generates the need for an additional fee for the next day and thus does not guarantee the possibility of extending your stay.
7. Persons who are not registered in the resort can stay on its premises from 08:00 to 20:00! Exceptions are made for events organized by the resort.

8. Guests of the resort are not allowed to rent the cottages they have booked to third parties without prior arrangement with the resort staff.
9. At the time of arrival, it is required to confirm the identity of the booker in order to complete the initial formalities at the reception. If the payment of the deposit for the stay is not confirmed, it is required to present a document confirming the payment of the deposit in the previously agreed amount.
10. The booked stay is available to guests who have previously paid the deposit, confirmed its payment and settled the rest of the missing amount on the day of arrival during the initial formalities.
11. Additional charges: tourist tax transferred to the account of UG Karsin, TV rental fee - PLN 1 per day, fee for a dog PLN 20 per day, fee for an additional vehicle PLN 15 per day, wood for the fireplace PLN 60/portion + VAT, place for a bonfire. All additional fees are charged on the day of arrival, during the initial formalities.
12. The price of the cottage includes: parking at the cottage for 1 car, change of bed linen after a week's stay, use of the indoor playroom for children and the animation program and concerts.
13. During the season, concerts are held in our resort in a tent next to the Inn and a disco in the Inn on a designated day. If you want a cottage away from the Inn and the Tent, please let us know when making a reservation!
14. After completing the initial formalities, one set of keys to a clean, tidy cottage ready for use is handed over at the reception.
15. A guest handing over a cottage reports to the resort staff, who, in the presence of the guest, checks the technical condition and equipment of the rooms of the house in order to assess the proper use of the cottage. Then the keys are handed over.
16. Any non-compliance or defect resulting from the use of the cottage should be reported immediately to the resort staff. Comments submitted after the end of the stay or on the day of departure will not be considered. In case of damage that is noticed by the staff after the departure of the guest, the resort has the right to charge the guest.
17. Guests are fully responsible for any material damage resulting from improper operation of objects and objects in the resort or for lost items belonging to the resort.
18. Guests are billed for any damages on the spot during their stay, in the amount covering the costs of repairing the damage or in the amount covering the purchase of a damaged or lost item. The whole is based on the inventory card found in each of the houses. In the absence of information in the inventory card, the Centre's staff makes an individual assessment of the damage.
19. Guests of the Centre, when leaving the cottage, are obliged to close the doors and windows each time, as the Centre is not responsible for personal material items or money left in the rented cottages.
20. Quiet hours throughout the Resort are from 10:00 p.m. to 7:00 a.m. The exceptions are music or group events held on site that have been announced and organized by the resort in advance.

21. Guests behaving in an inappropriate, vulgar manner or Guests disturbing the stay of other Guests of the Resort and those using the property entrusted to the Resort in an inappropriate/reprehensible manner, after a prior warning, may be removed from the Resort without the right to any compensation or refunds of previous fees.

22. Guests of the Resort should be polite and friendly towards other guests. Disturbing the peace of other Guests of the resort, e.g. playing loud music or inappropriate/impolite behavior towards other Guests, may result in the application of section 21.

23. Persons under the visible influence of alcohol, drugs, as well as aggressive or vulgar persons are denied accommodation.

24. The Centre allows the Guests of the Centre to visit only after prior arrangement with the Centre's staff and receiving explicit consent. Guests of the Resort who accept third parties as their guests are fully responsible for them in accordance with clauses 18 and 21 of the Regulations.

25. The resort is friendly to guests with dogs, provided that they report this fact in advance, have a valid dog vaccination booklet, clean up waste and take the dog for a walk outside the resort. The dog should be kept on a leash and muzzled. Dogs in the resort are fully responsible for their owners in accordance with points 13 and 14 of the regulations. The fee for a dog is PLN 20 per day.

26. Guests of the Centre are obliged to park their vehicle in a designated place, next to the rented cottage. Responsibility for the vehicle(s) parked at the resort is the sole responsibility of the vehicle owner. Vehicles. The resort is not responsible for any damage to vehicles parked on its, caused by third parties or force majeure, e.g. wind, storm, fire, voltage. One place. Parking is included in the price of your stay. An additional parking space generates a cost of PLN 15 per day.

27. Children and adolescents under the age of 18 are allowed to stay in the centre only under the supervision of adults, who take full responsibility for their actions as their guardians or parents, as well as for all the consequences of these acts and situations occurring throughout the centre. Children and adolescents staying in the centre are obliged to comply with all rules and regulations.

28. Accommodation of an additional person in the cottage above the number specified in the price list can take place only after prior arrangement with the Reception. The fee for an additional person is PLN 45 / day. Children up to 4 years of age are always included in the total occupancy of the cottage.

29. For any inconsistencies caused by reasons beyond their control, e.g. power or water outages, or lack of TV or Wi-Fi signal, etc. The resort does not take responsibility.

30. The Centre does not refund any fees for the services incurred in the event of resignation from the service.

31. The resort prohibits the use of its own electronic and electrical appliances, as well as gas cylinders, barbecues or other devices outside the existing ones, without the express consent of the resort staff. In the event of non-compliance with the above prohibition, the provisions of clause 21 of the Terms and Conditions may apply.

32. It is forbidden to use pyrotechnics, firecrackers, lucky lanterns, etc., in the event of non-compliance with the above prohibition, the provisions of point 21 of the regulations may apply.
33. It is forbidden to light a barbecue on the wooden terraces of the cottages and outside the designated areas. (Largo Lake Resort does not rent barbecues).
34. Mixed waste, rubbish and all contaminants should be segregated according to commonly known standards and disposed of in appropriate bins, containers and containers on the premises of the centre.
35. It is strictly forbidden to smoke tobacco products and their derivatives in any form in the cottages. In the event of non-compliance with the above prohibition, the provisions of clause 21 of the Terms and Conditions may apply.
36. A bonfire cannot be lit when there is a ban.
37. Unjustified use of a fire extinguisher is associated with incurring costs.
38. The beginning of your stay at the resort is tantamount to your consent and acceptance of all points of the regulations.

## **Regulations for the stay of animals in the Centre:**

Cats are not allowed at Largo Lake Resort. Failure to comply with this rule will result in consequences!

1. Pets should be reported at the time of booking.
2. Only healthy animals with a valid health book confirming vaccinations are admitted to the Centre.
3. The animal must remain under supervision throughout its stay at the resort.
4. Owners are obliged to have their own bed for the animal.
5. Please do not allow pets in the beds or on the couch. It is forbidden to use towels, bed linen and blankets for the needs of animals.
6. If your pet loses hair or otherwise stains furniture, please provide them with appropriate mats to protect the couch and beds.

7. Any damage caused to the cottage or other guests' property caused by an animal will be assessed by the Resort Management, and the costs will be charged to the owners of the animals.
8. Dogs must be walked on a leash and, if necessary, muzzled, under the supervision of the owner or an authorized person.
9. Owners are obliged to clean up the waste left by the animal on the premises of the resort.
10. A pet should not be left alone in the cottage if it disturbs the peace of other guests and may cause damage to property.
11. It is forbidden to bring animals to children's playgrounds and to the beach.
12. The fee for the stay of a pet is PLN 20 per day.
13. The resort charges an additional deposit of PLN 300 for any damage caused by the animal, which must be paid in cash when checking in at the reception.

## Dear Guests!

1. If you notice any defects, you should immediately report them to the reception.
2. The deposit is non-refundable, the reservation can be postponed to another date, after prior arrangement with the reception.
3. Before leaving the cottage you must:
  - Close all windows and doors.
  - turn off all appliances such as air conditioning, TV, refrigerator...
  - take out the garbage.
  - bring cushions from the terrace to the cottage.
  - Empty refrigerators.
  - call the reception to check the condition of the cottage (tel. 691 891 551).
4. Quiet hours are from 22:00 to 07:00. Exception - events organized by the resort.
5. In order to obtain garbage bags and toilet paper, please visit the reception.
6. From 8:00 p.m. to 8:00 a.m. there is a watchman at the reception (if not – he is on the round). Tel. 691 891 551.
7. You are entitled to one key to the cottage, if it is lost, in this case a fee will be charged.
8. In the low season, we charge for electricity and gas. In the summer season, we do not turn on the heating in the cottages.

9. Please do not park your cars on the grass, but in the designated area by the cottage and in the public parking lot.
10. Please clean up after your pets. There are points in the resort where you can collect waste bags.
11. Please do not light the barbecue on the wooden terrace. (Largo Lake Resort does not rent barbecues).
12. We encourage you to use the water equipment and bicycle rental, which is located by the beach, open in high season from 10:00 a.m. to 6:00 p.m.
13. Entry cards are not transferable to third parties.
14. The price of the cottage includes: parking at the cottage for 1 car, change of bed linen after a week's stay, use of the indoor playroom for children and the animation program and concerts.
15. Additional fees: Tourist tax (2 PLN/person/day), additional (second) car (15 PLN/day), dog stay (20 PLN/day), TV rental (1 PLN per day), water equipment and bicycle rental, meals, wood for the fireplace (60 PLN/portion) + VAT, additional set of bed linen or towels (30 PLN), sauna, fee for electricity and gas consumed (outside the high season - 10 PLN/day).
16. Smoking is prohibited in the cottages.
17. It is forbidden to carry wood from the forest.
18. We do not accept travel vouchers.
19. At the reception of O.W. LARGO you can pay by card or cash.
20. The reception is open daily from 08:00 to 20:00 in high season and from Monday to Friday from 08:00 to 16:00 in low season.

**Thank you for reading the terms and conditions.**

**We wish you a pleasant stay in our resort.**