



RULES OF PROMOTION

**‘100 overnight stays at the price of 49.00 PLN / person’
for members of the Q Hotel Club**

1. The organiser of the promotion is Main Q Hotel – a company based in Kraków at ul. Juliusza Lea 202A, Kraków 30-133, having Taxpayer’s Identification Number (NIP) 677 239 78 45, entered into the register of enterprises of the Polish National Court Register under no. 0000766328 and having the National Business Registry Number (REGON) 363568179 (further called the Hotel).
2. The promotion ‘100 overnight stays at the price of 49.00 PLN / person’ is organised in co-operation with Wrocław Bielany Q Hotel Sp. z o.o. Sp. J. based at ul. Juliusza Lea 202A in Kraków, 30-133, entered into the register, Tax Identification Number (NIP): 677-243-09-10, National Business Registry Number (REGON): 369325578, Polish National Court Register (KRS) 0000873238, running Q Hotel Plus Wrocław Bielany at ul. Szwedzka 7 at Bielany Wrocławskie.
3. The promotion includes only Q Hotel Plus Wrocław Bielany located at ul. Szwedzka 7 at Bielany Wrocławskie (55-040).
4. The promotion is an opportunity to stay overnight in the new hotel of the Q Hotel chain at a discount price. The hotel makes available a pool of 100 rooms at the discount price of 49.00 PLN per person with breakfast, for use by Members of the Q Hotel Club in the period indicated in point 5. The promotional campaign is aimed at the promotion of the new hotel of the Q Hotel chain at Bielany Wrocławskie and is available only to members of the Q Hotel Club loyalty program. Members of the Q Hotel Club have access to special attractive offers unavailable to other Guests.
5. The promotion lasts from 1st July 2022 till 18th August 2022, but overnight stays in this period can be booked from 16th May 2022.
6. The hotel reserves the right to exclude certain dates from sale and informs that some dates may be unavailable because of the full occupancy of the hotel.
7. The promotion is open only to persons registered in the Q Hotel Club, however, they can be accompanied by other persons (friends, family members) during the trip. Each member of the Q Hotel Club may book not more than 2 rooms for 2 nights. The hotel reserves the right to cancel the reservation if the hotel notices that one of the Guests has booked a larger number of rooms from the pool of promotional rooms.
8. The promotion encompasses standard rooms (double rooms and twin rooms). These rooms have an area of 22 m2 and contain a comfortable double or twin bed, a bathroom with a shower cubicle, a washbasin, a hair dryer and other conveniences normally available in this room standard (a safety deposit box, an ironing kit, a desk, a chair, etc.).
9. If a child is a guest of the hotel, he/she is also regarded as a person and has to pay 49.00 PLN.
10. The quoted price is a gross price including breakfast and the possibility of using free Internet connection and other generally accessible spaces and services. Additional meals, parking or other services are subject to an extra fee.
11. The reservation is non-refundable. This means that prepayment is required, and if the Guest resigns from arrival, the payment is not refunded to him.
12. In order to take part in the promotion, a Member of the Q Hotel Club has to click Zarezerwuj (Book) in the e-mail sent to him, after which he will be transferred to the page of the discount offer, where he can book a room. This reservation is possible only on the page of this offer:

<https://booking.profitroom.com/pl/qhotelpuswroclawbielany/details/offer/337692?no-cache=¤cy=PLN>

The use of the offer is not possible in OTA external services (such as Booking.pl).

13. The hotel reserves the right to change these rules if there is an important need to do so (e.g., the misleading form of some information or the lack of important information).

14. Any questions should be sent by e-mail to: wroclawbielanyplus@qhotels.pl In other matters regarding the reservation made under the promotion, please contact the hotel's reception office by phone: +48 71 606 88 90.

15. Any complaints should be submitted by e-mail to: wroclawbielanyplus@qhotels.pl. Only participants of this promotion are allowed to submit a complaint. Each complaint should specify the full name and e-mail address of the person submitting the complaint, as well as a detailed description and reasons for the complaint. Complaints will be considered within 14 days from the date of their receipt. The person submitting the complaint will be notified about the method of its consideration to the e-mail address stated in the complaint and, if no such address is specified, to the e-mail address from which the complaint was sent.

16. In any matters not regulated by these Rules, the relevant provisions of the Civil Code apply.

17. Any disputes concerning the fulfilment of obligations that result from the use of the promotion '100 overnight stays at the price of 49.00 PLN / person' will be resolved by the court of relevant jurisdiction over the Organiser's seat.