



MEDICAL & SPA REGULATIONS

RESERVATION

We encourage guests who wish to use the hotel's Medical SPA to make reservations in advance. This will ensure that treatments can be scheduled at the most convenient time for you. Our qualified staff will provide you with all the information about our offer and assist in choosing the right treatments.

TREATMENTS

To ensure your comfort and convenience, we recommend arriving at the SPA 5 minutes before the scheduled treatment. If you arrive late, the treatment may be shortened without the possibility of a price reduction. For face treatments, we kindly ask you to come without jewellery or makeup.

ATTIRE

We kindly ask you to arrive at the Medical SPA prepared for the treatment, i.e., wearing a bathrobe or sportswear. We recommend leaving jewellery and valuables behind. The hotel is not responsible for valuables left in the treatment room or other areas within the Medical SPA. Please remember that the treatment area is a quiet zone.

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