

RULES OF THE OUTDOOR ZONE OF THE AQUA PARK IN KRAKOW PARK STATION

1. The outer zone of the Aqua Park in Krakow with playgrounds, a beach, gastronomic points and elements of small architecture (hereinafter referred to as: STATION) is an integral part of the Aqua Park facility in Kraków, where following regulations apply:
 - Regulations of the Aqua Park in Krakow (published on the website www.ParkWodny.pl and on the premises of the facility),
 - These STATION Regulations,
 - Instructions / regulations located at individual attractions / devices at the STATION (in particular at the water playground).
2. The manager of the STATION area is Park Wodny w Krakowie S.A., ul. Dobrego Pasterza 126, 31-416 Kraków (hereinafter referred to as: the Aqua Park).
3. The partner of the Aqua Park in the implementation of selected services at the Park Station is Hotel Swing sp. Z o.o., ul. Dobrego Pasterza 124, 31-416 Kraków (hereinafter referred to as: Hotel Swing).
4. The area of the STATION is fenced and monitored.
5. The STATION is open from 9.00 a.m. to 10.00 p.m., weather permitting or at the request of the facility management.
6. The Aqua Park reserves the right to temporarily exclude the STATION or individual zones of the STATION from use, in particular in the case of closed or booked events, after appropriate information.
7. Admission to the area of the STATION is payable. Entry is possible only with an active chip for people who purchase entry to this zone. Admission to the area of the STATION is possible:
 - through the swimming pool hall of the Aqua Park - for customers who have purchased a ticket including admission to the pool hall and admission to the STATION area,
 - through the ticket office located outside the facility - customers may only use the STATION, without the possibility of entering the swimming pool hall of the Aqua Park from the STATION area,
 - through the gates located on the premises of the Hotel Swing (for Hotel Swing customers - customers may use only the STATION or the STATION and the Aqua Park swimming pool hall, depending on the type of ticket purchased –
 - at the same time, the Aqua Park reserves that on selected dates, access to the STATION area will be possible only through the external gates or gates located on the premises of the Hotel Swing (for customers of the Hotel Swing) without the possibility of combining a stay in this zone with a stay in the swimming pool hall.
8. The admission fee to the area of the STATION is calculated separately according to the price list, except for tickets containing the above-mentioned service included. For tickets purchased with access to the pool hall, the time of stay at the STATION is not included in the time of stay in the pool hall.
9. The availability of individual attractions at the STATION may vary depending on the season.
10. Children up to 10 years of age may stay at the STATION only under the supervision of an adult.
11. Responsibility for children staying at the STATION is borne by their adult guardians.
12. The devices located on the premises of the STATION should be used in accordance with their intended use.
13. Any defects or failures should be reported to the STATION staff.
14. For safety reasons, on the premises of the STATION, please wear shoes, except for the water playground and sandy beach.
15. It is forbidden to:
 - a. climb rocks, slope,
 - b. climbing construction elements in places not intended for this purpose,

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- c. reserving (blocking) sunbeds without actually using them,
 - d. bring your own sun umbrellas,
 - e. bring your own sunbeds,
 - f. destroying devices and equipment in the zone,
 - g. conduct threatening the safety of one's own and other users,
 - h. bring in dangerous items,
 - i. bring alcohol,
 - j. come in with pets
 - k. littering the area,
 - l. team games, except for places intended for this purpose,
 - m. cycling and electric scooters.
16. Each person using the STATION uses it at their own risk and is obliged to stay prudently and exercise particular caution, especially in periods of high insolation or hot weather. The Aqua Park is not responsible for any possible negative effects of breach of these obligations.
17. The number of sunbeds in the STATION is limited. The Aqua Park in Krakow is not responsible for the lack of vacancies on deckchairs.
18. Smoking is forbidden on the premises of the STATION, except for appropriately marked areas for this purpose.
19. Park Wodny w Krakowie S.A. is not responsible for items left without proper supervision.
20. For hygiene reasons, it is recommended that towels should be used by people using the sunbeds.
21. In the case of purchasing a service in the Aqua Park, complaints should be reported at the Aqua Park Information Desk / or electronically via the contact form on the website www.parkwodny.pl.
22. Please keep the place clean.
23. Please be polite.

Information on the processing of customers' personal data - GDPR:

The area is subject to visual monitoring. The co-administrators of Personal Data (hereinafter: ADO) are:

- **Park Wodny w Krakowie S.A.**, ul. Dobrego Pasterza 126, 31-416 Kraków, phone no. 12 616 31 02, biuro@parkwodny.pl
- **Hotel Swing Sp. z o. o.**, ul. Dobrego Pasterza 124, 31-416 Kraków, phone no. 12 311 11 11, hotelswing@hotelswing.pl

Video surveillance was used to ensure the safety of people and property, pursuant to Art. 6 (1) (f) of the GDPR (i.e. in the legitimate interest of ADO). The monitoring image is recorded. Contact details to the ADO: inspektor@parkwodny.pl or inspektor@hotelswing.pl for all explanations and information regarding the protection of personal data.

The detailed content of the information obligation under Art. 13 GDPR is available at www.parkwodny.pl and www.hotelswing.pl (in the content of the privacy policy for customers).

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