



HOTEL LOVEC BLEĐ



HOTEL KOMPAS BLEĐ

# SAFETY MEASURES AND HYGIENE STANDARDS





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Golden Forest d.o.o. has adopted safety measures and hygiene standards in accordance with the recommendations of the National Institute of Public Health (NIJZ) and the measures and recommendations of the World Health Organization (WHO), which ensure the safety and protection of employees and guests. We followed the hygiene recommendations according to the recommendations of the National Institute of Public Health, published in the document Hygiene Recommendations for the Implementation of Tourist and Hospitality Activities to Prevent the Spread of SARS-CoV-2 Infection, dated 30 September 2020.

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## BASIC SAFETY MEASURES

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- Installation of instructions for preventive protective behavior in visible places in the building
- Monitoring changes and additions to recommendations and current information
- Adherence to key prevention principles:
  - ❖ Monitoring of personal well-being and signs and symptoms of acute respiratory infections
  - ❖ Wash your hands regularly and thoroughly with soap and water
  - ❖ In case of unavailability of soap and water, disinfect with a dedicated hand sanitizer
  - ❖ Avoid touching the face with dirty hands
  - ❖ Covering the mouth and nose with a face mask indoors
  - ❖ Observe a sufficient interpersonal distance of at least 1.5 - 2 m
  - ❖ Avoid large numbers of people indoors
  - ❖ Thorough ventilation of enclosed spaces several times a day
  - ❖ Observe proper cough hygiene
- Use of protective masks and disinfectants available in the facility
- Adherence to the security protocol dictated by local authorities
- Providing the necessary protective equipment for hotel staff
- Limiting physical contact between hotel staff
- Monitoring the health of staff and increasing attention to respiratory symptoms
- Informing staff about the manner of implementation of protective measures and protective action
- Ensuring sufficient personal distance between hotel staff



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## SAFETY MEASURES – RECEPTION AND PUBLIC AREAS

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- Compliance of the prescribed safety distance between individuals in the queue in front of the reception at a distance of at least 1.5 m
- Prevention of physical contact with guests by means of a protective barrier
- Availability of hand sanitizers near the reception
- Regular disinfection of the reception desk and regular ventilation of public areas
- Possibility to use non-contact thermometers to check body temperature
- Enabling and recommending cashless payments
- Pre-disinfection of access cards and handing them over to the guest in a safe way
- Recommendations for individual use of the elevator or walking up the stairs
- Removal or adjustment of shared objects
- Regular cleaning and disinfection of public areas

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## SAFETY MEASURES – RESTAURANT AND BAR

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- Restricting physical contact in the restaurant and public areas
- Setting up tables in the restaurant and bar at the prescribed distance of at least 1.5 m
- Limiting the number of guests in the restaurant and bar to take into account sufficient interpersonal distance
- Accessibility to hand sanitizers upon entering the restaurant and bar
- Regular disinfection of common areas, tables and chairs
- Thorough disinfection of kitchen utensils and utensils
- Possibility of delivery or serving food to the accommodation unit
- Preparation and serving of food in accordance with safety and hygiene rules
- Ensuring interpersonal distance when moving and using a protective mask
- Adaptation of the self-service mode of supply with protective barriers
- Prevent guests from gathering while waiting for service with appropriate staff instructions
- Regular ventilation of the premises
- Introducing different approaches in order to ensure the smallest possible number of meetings
- Removal or adjustment of shared objects
- Regular implementation of good hygiene practice programs and procedures based on the HACCP system
- Limiting contact by using physical barriers between tables



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### SAFETY MEASURES – ROOMS

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- Possibility for the guest to choose or refuse to clean the accommodation unit during the stay
- Daily disinfection of accommodation units with a special device (harmless spray) that completely disinfects the room
- Regular room ventilation during cleaning
- Removal of decorative items
- Thoroughly wash bed linen, towels and laundry in accordance with local guideline

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### SAFETY MEASURES – POOL AND SAUNAS

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- Observance of the safety distance between individuals in the room at least 1.5
- Availability of hand sanitizers at the entrance
- Regular ventilation of area and increased control over the cleanliness of surfaces
- Regular disinfection of lockers before and after use
- Informing guests about the recommended distance between bathers, at least 2 m
- Laying deckchairs at a distance of at least 1.5 m
- Limiting the number of bathers and sauna users and time adjustment for use
- Ensuring a higher frequency of cleaning and disinfection of pool and pool areas and showers and toilets

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### SAFETY MEASURES – EVENTS, SEMINARS

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- Limiting the number of people and adjusting the seats according to the distance of 1.5 m
- Ensured safety distance between listeners and lecturer
- Adapted movement in the room and guaranteed flow of participants according to the size of the hall and capabilities
- Availability of hand sanitizers in front of the hall entrance
- Regular disinfection of the speaker's desk and conference-technical equipment
- Regular disinfection of common areas in the halls and regular ventilation during breaks
- Regular disinfection of conference-technical equipment

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The National Institute of Public Health is updating hygiene recommendations in accordance with new findings regarding the SARS-CoV-2 virus and the development of the epidemiological situation in the Republic of Slovenia.

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