



COVID-19 SAFETY POLICY

#safeVISLOW

Dear Guest,

We have introduced internal procedures in accordance with the regulations and recommendations of the Minister of Health, the Minister of Development, and the Chief Sanitary Inspectorate for the duration of the pandemic resulting from the COVID-19 virus.

We kindly ask that you assess your health condition objectively before your visit. Should you have any concerns, please reschedule your visit. If you are not able to visit us at another time, we will return your full down payment. Our priority is the safety of our Guests.

We have reduced the time required at the reception desk to a minimum. Guests take advantage of the tablets (available in all rooms) to communicate with the reception desk and order room service or housekeeping. You can also write to the reception desk directly when you want to do your laundry or have other pressing needs. We will be glad to assist you and provide all information needed.

Our resort is composed of 9 separate buildings, each housing a maximum of 15 apartments to keep our Guests from being exposed to larger groups. All of our apartments are equipped with kitchens and dining space.

We always follow the latest recommendations, which we monitor continuously. We regularly disinfect all rooms and common surfaces. Hand lotion is available at every entrance to common space. Our priority is the safety of our Guests.

*In the event of suspected infection with/identification of symptoms of COVID-19,
please call the reception desk immediately. Phone: +48 33 333 97 00*

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Wash your hands thoroughly and frequently



Disinfect your hands



Wear a mask over your mouth and nose



Keep social distance of 2 m



Use the tablet available in your apartment to contact the reception desk



Pay with your card (not with cash)