

**HEALTH AND HYGIENE PROTOCOLS
during COVID-19 pandemic**

To ensure safety and comfort of our Guests we follow the following measures:

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|  | Special cleaning and high disinfection frequency in all areas in hotel and restaurants. |  | Special places to check body temperature and look out for respiratory symptoms of Guests and Employees. |
|  | Implementation of appropriate safe distancing measures for guests and hotel's employees. |  | The doctor's contact and presence at specific times in the hotel - more information available at Reception desk. |
|  | Special procedures of hygiene and social distancing in swimming pool areas. |  | All our Employees are properly trained according to the Greek Tourism Ministry program. |
|  | All kitchens follow Hazard Analysis Critical Control Points (HACCP). |  | Non-hotel guests are prohibited from entering hotels. |
|  | Application of special procedures for food and beverage serving. |  | Logbook with all necessary data under GDPR regulation compliance is kept to guarantee the proper communication for Public Health Institutions. |
|  | In order to guarantee the proper disinfection and room cleaning: Check-In is available from 3pm and Check-Out till 11 am. |  | All our hotels have assigned HEALTH COORDINATOR - you can ask at Reception desk. |
|  | Disinfection and additional ventilation of Guest Rooms. |  | Complete information about all procedures followed in our hotel is available on our Website or at Reception desk. |
|  | Masks, protective equipment and disinfection material available for all Guests and Employees. |  | "HEALTH FIRST" Certification - ensuring compliance to Greek government orders, guidelines and health advisories on the COVID-19. |
|  | Washing of the linen in high temperatures (70 C +) and preservation of the clothing according to official guidelines. | | |

WASH YOUR HANDS, KEEP THE DISTANCE WHERE ADVISED AND FOLLOW INDICATED PROCEDURES. THANKS TO YOUR COLLABORATION WE CAN MAKE THE STAY IN OUR HOTELS COMFORTABLE AND SAFE FOR EVERYBODY.

Enjoy your stay with White Olive Hotels!

