

GENERAL PRIVACY POLICY ON THE SERVICE

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We make every effort to adequately protect your personal data and transparently present how we use it.

Since May 25, 2018, European data protection regulations have been in force in the form of Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016, on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (OJ L 119, 4.05.2016, p. 1) ("GDPR").

Therefore, we would like to inform you about the processing of your personal data that you provide to us in connection with your use of the Service and your wish to receive marketing communications from us, including offers regarding our products and services. This Privacy Policy, prepared by Interferie S.A., with its registered office in Legnica (59-220), Chojnowska 41, is addressed to individuals interested in our hotels and facilities, as well as individuals who use our Website. As the controller of your data, we process it for the purposes and in the manner described below.

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Who is responsible for your personal data (Controller) and how can I contact us?

The controller of your personal data is Interferie S.A., with its registered office in Legnica (59-220), Chojnowska 41, Chojnowska 41, entered into the Register of Entrepreneurs of the National Court Register maintained by the District Court for Wrocław-Fabryczna, 9th Commercial Division, under number 0000225570, Tax Identification Number (NIP): 6920000869, National Business Registry Number (REGON): 390037417, share capital: PLN 73,000,000.00, fully paid up.

How to contact us regarding personal data matters?

For all matters related to personal data protection, including the exercise of data processing rights, you can contact our Personal Data Protection Officer by email at iod@interferie.pl, or in writing to the address and contact details of the Controller provided above.

On what basis and for what purpose do we process your personal data?

Personal data will be processed by the Controller only for the purposes for which it was provided or collected.

Your personal data may be processed for the following purposes:

enabling the use of the website, i.e., ensuring the error-free presentation and optimization of the website and the use of the functionality of required cookies – based on our legitimate interest (Article 6, paragraph 1, letter f of the GDPR),

ensuring the use of the functionality of optional cookies – based on your consent (Article 6, paragraph 1, letter a of the GDPR),

implementing the Newsletter service:

- The Newsletter service involves the Controller sending electronic messages containing commercial and marketing information about the Controller and the services or products offered by the Controller or its partners.
- You sign up for the Newsletter service by providing your personal data, such as your email address, as specified in the form and consenting to their use for direct marketing purposes and the sending of commercial information via this channel (Article 172 of the Act of 16 July 2004 – Telecommunications Law).
- You can unsubscribe from the Newsletter at any time by unsubscribing via the link provided in each message. electronically sent as part of this service.

Establishing, defending, and pursuing claims (Article 6, Section 1, Letter f of the GDPR).

Information on the requirement to provide personal data.

Providing personal data is voluntary.

Failure to provide personal data may result in the inability to use the website or view the Controller's offers and commercial information.

How long do we store your personal data?

Your personal data will be stored for no longer than is necessary for the purposes for which they are processed, i.e.

data processed in connection with enabling the use of the Website (mandatory cookies) – for the period indicated below in the section entitled "Cookie Policy,"

data processed in connection with consent granted to enable optional cookies – until the consent is withdrawn, but no longer than for the duration of cookie activity, as detailed in the Cookie Policy,

data processed in connection with the provision of the Newsletter service – until the consent is withdrawn (unsubscribe from the Newsletter),

data processed for the purpose of defending or pursuing claims – for the period specified by law for the statute of limitations for specific types of claims.

Who do we share your personal data with?

Your personal data may be transferred to entities processing personal data on behalf of the Controller, i.e., service providers, including those providing us with technical and organizational solutions enabling the management of our organization (in particular, providers of IT, legal, accounting, auditing, data security and storage, and hosting services). Such entities process data based on an agreement with the Controller and only in accordance with the Controller's instructions.

In the case of services provided by external companies, your personal data may be transferred to recipients based or processing personal data in countries outside the European Economic Area (EEA), only in compliance with the security measures required by the GDPR described below.

Data Transfer Outside the European Economic Area

In the case of transferring your personal data to third countries, i.e., to recipients based outside the European Economic Area, the Controller will transfer the data using mechanisms consistent with applicable law, which may include the use of EU "Standard Contractual Clauses" and possible additional safeguards.

More information about the existing safeguards implemented by the Controller to ensure the processing of personal data in accordance with the relevant provisions and about the possibilities of obtaining a copy of the data or about the place where the data is made available can be obtained by contacting us as indicated in point 1 above.

What rights do you have regarding your personal data?

Access to personal data. You may exercise your right to access your data at any time.

Rectification and supplementation of data. You have the right to request that the Controller immediately rectify your personal data that is inaccurate, as well as to request that incomplete personal data be supplemented.

Right to erasure of data. You have the right to request that the Controller immediately erase your personal data in any of the following cases:

when the personal data are no longer necessary for the purposes for which they were collected or otherwise processed;

when you object to the processing of the data referred to in point e) below and there are no overriding legitimate grounds for processing the data;

when the personal data are processed unlawfully;

when the personal data must be erased to comply with a legal obligation under European Union law or Polish law. However, the Controller will not be able to delete your personal data to the extent that their processing is necessary (i) to exercise the right to freedom of expression and information, (ii) to comply with a legal obligation requiring processing under European Union or Polish law, (iii) to establish, pursue, or defend legal claims.

Right to restrict data processing. You have the right to request that the Controller restrict processing in the following cases:

you contest the accuracy of the personal data – for a period enabling the Controller to verify the accuracy of the data;

the processing is unlawful, and you object to the deletion of the personal data, requesting instead the restriction of their use;

the Controller no longer needs the personal data for processing purposes, but you need them to establish, pursue, or defend legal claims;

you have objected to the processing referred to in point e) below – until it is determined whether the Controller's legitimate grounds override your grounds for objection.

Right to object. You have the right to object to the processing of your personal data if the Controller processes such data for legitimate interests (if your specific situation applies), including for direct marketing purposes. To the extent that data is processed for direct marketing purposes, an objection may be filed at any time. To the extent that data is processed for purposes other than direct marketing, the Data Controller may override the objection if it demonstrates compelling legitimate grounds for processing that override your interests, rights, and freedoms, or grounds for establishing, pursuing, or defending legal claims.

Right to withdraw consent. To the extent that the processing of your personal data is based on your consent, you have the right to withdraw consent at any time. Withdrawal of consent does not affect the lawfulness of processing based on consent before its withdrawal.

Right to data portability. To the extent that your data is processed for the conclusion and performance of a contract or is processed based on consent, and the data processing is automated, you have the right to receive from the Data Controller your personal data provided during the recruitment process in a structured, commonly used, and machine-readable format. You also have the right to transmit this personal data to another data controller.

Right to complain. You have the right to lodge a complaint regarding the processing of your personal data by the Controller with the supervisory authority, which in Poland is the President of the Personal Data Protection Office. To exercise these rights, please contact the Controller or the Data Protection Supervisor using the contact details provided above, or contact the supervisory authority directly (within the scope of your right to lodge a complaint with that authority).

Profiling and Automated Decision-Making

The data provided will not be subject to automated decision-making, but may be subject to profiling for statistical and marketing purposes, which may lead to the customization of commercial offers and displayed advertisements to the user's preferences, and is also used for analytical and statistical purposes.

If you use our other services or contact us for other purposes, please read our information clauses at: /GDPR

Cookie Policy

1. Cookies are computer data, in particular text files, stored on the user's end device and intended for use with the Administrator's websites. Cookies typically contain the name of the website from which they originate, their storage time on the end device, and a unique number.

2. Cookies may be used for the following purposes:

a. creating statistics that help understand how Website users use websites, which allows for the improvement of their structure and content;

b. determining the user profile in order to display tailored advertising information.

3. Two basic types of cookies may be used within the Website: "session cookies" and "persistent cookies." "Session cookies" are temporary files that are stored on the User's end device until logging out, leaving the website, or disabling the software (web browser). "Persistent" cookies are stored on the User's end device for the time specified in the cookie parameters or until they are deleted by the User.

4. Each Website user can decide for themselves how cookies are stored on their end device. This is possible thanks to the settings/preferences defined in web browsers and the consent provided by the user in the pop-up window on the Website.

5. Web browsing software (web browser) usually allows cookies to be stored on the User's end device by default. Users of the Website can change the settings in this regard. The web browser allows for the deletion of cookies. It is also possible to automatically block cookies. Detailed information on this topic can be found in the help or documentation of your web browser.

6. Restricting the use of cookies may affect some of the functionalities available on the Website.

7. Cookies placed on the user's end device may also be used by advertisers and partners cooperating with the Website operator.

8. We recommend reading the privacy policies of these companies to learn about the use of cookies used in statistics: Google Analytics Privacy Policy (<https://policies.google.com/privacy>).

9. Cookies may be used by advertising networks to display advertisements tailored to the user's use of the Website. For this purpose, they may record information about the user's navigation path or the duration of their stay on a given page.

10. Regarding information about user preferences collected by the Google advertising network, the user can view and edit information derived from cookies using the Google Ads Settings tool.

11. If the user does not wish to receive cookies, they can change their browser settings. Please note that disabling cookies required for authentication, security, and maintaining user preferences may impede, and in extreme cases, even prevent, the use of websites.

12. The website uses the following cookies:

List of data processors

We use the following analytical tools:

Profitroom

We use the following marketing tools:

Meta, Google, Customer Alliance, CallBack, UserWay