

# Hotel Interferie Medical SPA



interferie.pl  
Grupa Polski Holding Hotelowy

## HOTEL RULES

**The management of the hotel will be very grateful for your cooperation in complying with these regulations, which are intended to ensure the peace and safety of all our guests.**

1. A hotel room is rented for days. The hotel day lasts from 15.00 to 11.00 11.00 the next day.

2. When renting a hotel room, a hotel guest specifies the duration of his stay, if the guest does not specify the length of stay when renting a room, it is assumed that the room has been rented for one day.

3. The wish to extend the stay beyond the period indicated on the day of arrival should be reported by the hotel guest at the reception desk by 11.00 on the day when the room rental period expires. The hotel will take into account the wish to extend the stay as far as possible. Keeping a room after 11:00 is treated as an extension of stay.

If the Guest leaves the room by 15:00, a fee of PLN 20.00 will be charged for each hour.

If you leave your room after 15:00, you will be charged for the full night.

In the absence of arrangements with the Hotel to extend the stay, the Hotel reserves the right to move the Guest's belongings to the luggage room.

4. The hotel is obliged to provide:

Conditions for full and uninhibited rest of the guest

- Safe stay, including confidentiality of information about the Guest,
- Professional and courteous service in the scope of all services provided in the hotel,
- Cleaning the room and performing the necessary repairs of devices during the guest's absence, and in his presence only if he so wishes,
- Technically efficient service. In the event of defects that cannot be removed, the hotel will make every effort to change the room or otherwise mitigate the inconvenience.

5. At the guest's request, the hotel provides the following services free of charge:

- Wake up at a specific time,
- Storage of luggage of guests registered at the hotel (the hotel may refuse to accept an order for luggage storage on dates other than the date of the Guest's stay and items that do not have the features of personal luggage).

6. The hotel provides services in accordance with its category and standard. In case of reservations regarding the quality of services, please report them to the reception or the sales and marketing department as soon as possible, which will enable us to react immediately.

7. The hotel's liability for loss or damage to valuables, money, securities and items of scientific or artistic value is significantly limited if these items are not deposited at the reception desk.
8. The hotel is not responsible for damage or loss of a car or other vehicle belonging to a guest. The hotel guest acknowledges that the car park/garage located on the premises of the hotel is an unguarded car park - opened and closed with a hotel card.
9. The hotel guest is financially responsible for any damage or destruction of hotel equipment and technical devices intentionally and unintentionally due to his fault or the fault of visitors (Art.415 of the Civil Code)
10. Each time when leaving the hotel, the Guest should check that the door is closed and leave the card at the hotel reception. The hotel will charge the hotel guest with the amount of PLN 50 for losing the card.
11. Items left by the departing guest will be sent back to the indicated address after paying the shipping fee. If no such instruction is received and no transfer is made for the above-mentioned service, the hotel will store these items for a period of 12 months.
12. A hotel guest may not transfer the room he releases to other persons, even if the period for which he has paid the fee for the stay has not expired.
13. Persons not registered at the hotel may not stay in the hotel room from 10:00 pm to 6:00 am the next day.
14. Silence is obligatory in the hotel from 22.00 to 6.00 the next day. Guests who are intoxicated or disturbing the peace of others with their behavior will not be accepted. (Article 51 of the EPC).
15. The hotel may refuse to accept a guest who grossly violated the hotel regulations during the previous stay, anticipating damage to the property of the hotel or guests, or damage to guests, hotel employees or other people staying in the hotel, or otherwise disturbed the peace in the hotel.
16. Smoking is strictly prohibited in hotel rooms (also on balconies) and public areas. For smoking in the rooms, the guest's account will be charged PLN 500.
17. Due to the requirements of fire protection, it is not allowed to use devices powered by electricity, e.g. heaters, heaters, in hotel rooms. The rule does not apply to chargers, laptops, game consoles.
18. In the event of noticing a fire, if possible, the hotel staff should be notified of the threat and head to the exit in the direction of evacuation. Responsibility for the evacuation of the building, until the arrival of the fire brigade, rests with the hotel staff.
19. The rules governing stays with pets are set out in a separate "Pet Stay Policy". By using the facility's services together with a pet, the guest accepts and agrees to comply with the provisions of this policy.
20. The guest's personal data is processed on the basis of the guest concluded between and the hotel agreement for the provision of hotel services. For data processing passenger is the provision of hotel services or other similar services, which on The guest's wish is provided by the hotel. In addition, the guest's personal data may be processed by visual monitoring used in the hotel. To use visual monitoring is to protect the guest and other people staying on area of the hotel or in its area.