



## **PET POLICY**

### **Interferie Medical SPA**

#### **Reservation**

- Guests must provide breed, weight, and age of the pet during booking.
  - Only healthy pets with valid vaccination and deworming records are allowed.
  - The hotel may request the pet's health booklet at any time.
  - Lack of valid vaccinations may result in refusal of the pet for safety reasons.
  - Failure to report a pet may result in refusal of accommodation without refund of the deposit.
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#### **Hotel stay**

- The owner confirms that the pet is healthy and does not pose a threat to humans or other animals.
- The owner must provide appropriate equipment (leash, muzzle, collar, bed, bowls, litter box, litter, waste bags, etc.).
- Hotel linens (bedding, towels) must not be used for pets.
- Pets are not allowed on beds or sofas.
- Pets are not allowed to relieve themselves inside the room or hotel areas.
- Pets must not be left or kept on balconies or terraces.
- Pets must not be left unattended in outdoor areas of the room.
- The owner is fully responsible for any damage caused by the pet.
- Cleaning and repair costs are determined by the Hotel Director.
- Pets are allowed only in designated areas.
- Pets are not allowed in: pool area (indoor and outdoor), saunas, jacuzzi, SPA area, restaurant, kids club, playgrounds, cafés, and bars (guide dogs excepted).
- Pets must be kept on a leash in public areas.

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- The owner must clean up after the pet on hotel premises and surroundings.
- Pets must not disturb other guests.
- In case of complaints, the hotel may intervene and in extreme cases:
  - enter the room with security services and transfer the pet to a shelter at the owner's expense,
  - terminate the guest's stay and remove them from the hotel.
- Room cleaning is carried out only when the owner is present or the pet is not in the room.
- If the pet is left alone in the room, reception must be informed and a notice must be placed on the door.