List of subprocessors	Revision date: 22.05.2025					
Sub-processor	**Purpose**	**Data**	**Location**	**Data Transfer**	**Data Protection Measures**	Contact
Adyen N.V.	Online payment processing, authorization and settlement of payment transactions, support for payment methods and fraud prevention	First and last name, email address, phone number, transaction data, payment data, payment tokens, IP address, device identifiers, transaction metadata	EU	Possible transfer of data outside the EEA in accordance with SCCs and the Data Privacy Framework	DPA, SCCs	contact
Ahead Start (Pty) Ltd T/A CALLPAY	Online payment processing	Payment data, email, booking number	South Africa	SCCs, DPA	DPA	contact
Amazon Web Services Inc.	Cloud services provider, SaaS, data hosting	Name, email, IP address, operating system, device, browser	EU, USA	Data Privacy Framework participant, SCCs	DPA	contact
Anthropic PBC	AI-based SaaS services, content generation, automation	Text content, email messages, user interaction data	USA	SCCs, Data Privacy Framework participant	DPA	contact
Apple Inc. (Apple Pay)	Handling Apple Pay as a payment method, transfer of encrypted or tokenized payment data to the payment processor	Payment token, encrypted transaction data, device data, tokenized card data, and, where applicable, contact or address data provided by the user	USA, EU	SCCs, other GDPR-compliant mechanisms	DPA	contact
Atlassian Pty Ltd	Project management, ticket handling, internal documentation, team collaboration (Jira, Jira Service Management, Confluence)	First name, last name, email address, ticket and comment content, technical data, logs, attachments, customer and reservation data to the extent necessary to process tickets	EU, USA, Australia	Data Privacy Framework participant, SCCs	DPA	contact
Delante Marketing sp. z o.o.	Marketing services, SEO/SEM, marketing audits and optimization, running advertising campaigns, reporting	First name, last name, business email address, phone number, company/hotel name, position/role, CRM data relating to leads, contacts, companies and sales opportunities, campaign and marketing interaction data, hotel/page URLs, analytics data	EU	No transfer of data outside the EEA unless approved in the DPA and secured by SCCs	DPA	contact
Digital Ocean LLC	Cloud services, SaaS, IT infrastructure, data hosting	Name, phone number, email, nationality, ID/passport number, IP address, operating system, device, browser	EU, USA	Data Privacy Framework participant, SCCs	DPA	contact
Google LLC	Cloud services, SaaS, analytics, Workspace suite, data hosting, advertising campaigns (Google Ads), conversion tracking, audience targeting, AI-based SaaS services, content generation, automation	Name, email, IP address, operating system, device, browser, cookies, user location, demographic data, behavioral data, emails, phone numbers	USA, EU, UK, South Africa, Malaysia, Singapore	Data Privacy Framework participant, SCCs	DPA	contact
Hotjar Ltd.	User behavior analysis (heatmaps)	Website user activity, masked input data	EU	SCCs	DPA	contact
HubSpot Inc.	CRM, marketing automation, customer communication	Name, email, phone number, message content, interaction data	EU, USA	Data Privacy Framework participant, SCCs	DPA	contact
Joincube Inc.	SaaS, service update notifications	Email address, message content	USA	SCCs	DPA	contact
Microsoft Corporation	Advertising campaigns (Bing Ads), conversion tracking, audience targeting	Interaction and behavioral data, IP address, cookies, device information, emails, phone numbers	EU, USA	Data Privacy Framework participant, SCCs	DPA	contact
OpenAI	AI-based SaaS services, content generation, automation	Text content, email messages, user interaction data	USA	SCCs, Data Privacy Framework participant	DPA	contact
PayPro SA (Przelewy24)	Online payment processing	Payment data, email, booking number	EU	No data transfer	DPA	contact
Profitroom LTD.	SaaS, provision of Profitroom services	Name, email, phone number, payment data, stay details, preferences, IP address, operating system, device	EU	SCCs	DPA	contact
Triptease LTD.	Price monitoring, booking optimization, data analytics	Email, booking data, IP address, operating system, device, browser	UK, EU	SCCs	DPA	contact
Twilio Inc.	SaaS, SMS and email service	Phone number, email address, SMS content	USA	Data Privacy Framework participant, SCCs	DPA	contact
Vercom SA	SaaS, email and SMS services, marketing and transactional communication	Email address, phone number, message content	EU	No data transfer	DPA	contact
Zoho PVT. LTD.	SaaS, customer service systems: service desk, support, CRM	Name, phone number, email, address	EU	SCCs	DPA	contact

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Meta	Advertising campaigns (Meta Ads - Facebook, Instagram, Messenger), conversion tracking, audience targeting	Name, IP address, operating system, device, browser, cookies, user location, demographic data, behavioral data, emails, phone numbers	EU, USA, UK	Data Privacy Framework participant, SCCs	DPA	contact
TikTok Technology Limited (ByteDance Ltd)	Advertising campaigns (TikTok Ads), conversion tracking, audience targeting	IP address, operating system, device, browser, cookies, user location, demographic data, behavioral data	EU, USA, Malaysia, Singapore	SCCs	DPA	contact
Microsoft Corporation (LinkedIn)	Advertising campaigns (LinkedIn Ads), conversion tracking, audience targeting	IP address, LinkedIn profile data (job title, company, industry), cookie data, device	EU, USA	Data Privacy Framework participant, SCCs	DPA	contact

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